

03-09-07 Conference Feedback Form Comments

(Based on 94 completed Feedback Forms)

Rated on a scale of 2 (fails to meet expectations), 3 (meets expectations), or 4 (exceeds expectations)

Food	2.4
Facility	2.9
Parking	3.5
Tabletop	3.5
Speakers	3.8
Value	3.8
Usefulness of Subject	3.9

Attendees: 4 identified as ISACA members
4 identified as CSSIA members
34 identified as InfraGard members

Registrants indicated they heard about the conference through:

Word of Mouth: 27
ListSrvs: 24
FBI: 15
Newspaper: 14
Brochure: 14
Email: 12
Radio Interview: 6

Total in Attendance: ~140

Approximately 22 people have requested CISSP professional credits for their attendance

Suggested Future Conference Topics

- Earthquake (New Madrid)
- Network Security
- Earthquake preparedness
- IT specific disaster recovery
- Disaster recovery and business continuity
- Intersector disaster planning (public health + business sectors + IT +government)
- Terrorism on our shores, maybe in schools
- Security related
- VoIP security
- Storage area networks
- Improving surveillance and physical security of critical infrastructures
- Protecting intellectual property and patented materials
- Identity theft to include financial and medical ID theft
- IT IT and only IT
- Business continuity and business resilience
- Computer security
- Concerned with networks, their issues, security and management
- Racial relations, not historical perspective, but from uniting and synergistic perspective.
- More computer related to security issues on national and international level.

Comments: About Speakers

- Conference speaker was great
- Lunch speaker was fantastic.
- Excellent presentation and speakers.
- Excellent keynote speaker
- Excellent. Speakers were outstanding.
- Good presenters
- Didn't like the video... can get that anywhere
- Leonard Bailey was knowledgeable, but for me the content wasn't that useful.
- Scott McPherson presentation was great and very useful.
- Belz' DVD may be helpful in educating our staff in the workplace.
- The lunch time speaker was a passionate speaker but was not objective. I found it exaggerated and all the aspects making for the perfect storm disaster...very dramatic but ultimately not helpful.
- Speech after lunch was very good. Probably one of the best I've ever come across.
- Speakers were much better than last year.
- Great speakers. Learned a lot.
- Speakers energized me. I feel inspired.
- Speakers were interesting and well informed.

General Comments

- It was great. I learned a lot.
- Advertised with computer science department but I think it had little to do with it. It was all more on the health side. The first speech had something to do with network security but that was all.
- It was great.
- First aid kit doorprizes were a great idea.
- Scarey.

- Very informational
- Thought provoking material.
- Well organized.
- Very good
- Always nice to visit UIS
- Great quality info. Thanks.
- The most important conference I've ever attended. Thought provoking
- Great conference. Informative.
- Great job. Keep it up.
- Well worth the time. Thanks
- Great improvement over previous year
- UIS missed a chance for a great PR move. Should have had a drawing for one free class (non credit) in computer department.
- Went well.
- Well done and well worth the time.
- I was unaware that this conference was leaning more toward cyber defense.
- It was very interesting and useful.
- If people were supposed to be randomly assigned to groups, it didn't work. We had all the medical people as chance would have it and other groups had none. What other groups had, however, we needed for group diversity.
- Make sure an SME is on each group.
- Like to see more local government involvement
- Would like to have covered more of how to prepare a plan.
- I was a bit blind sided with the subject matter but was informational (was enticed by cyber defense and then got the flu)
- Less government, more business advice
- I'm glad I attended. Came across useful information and facts I need to be aware of.
- All in all useful and a good experience.

- If possible perhaps interject some emergency service personnel who are more subject matter experts to both spur conversation and provide answers concerning systems and plans in place.
- First class experience.
- Useful, timely.
- Sign me up for next year!

Comments: About food and facility

- Signage for parking would have helped. I didn't know what lot to park in.
- I could only safely carry the drink, plate and chips. When I went back to get my cookie, they were gone. Not all eaten, just being taken away by the waiters as the last person in line went through.
- Food was below average
- Seating a little tight in the big room
- Chairs VERY uncomfortable
- Whoever planned the meal should be shot.
- Ran out of coffee!!!
- What? The minute I looked away, the food was taken off the serving table.
- Discussion room too small for the number of people in it
- The facilities could accommodate our group which is good. however the rooms seem dated, which is bad.
- Not enough sodas.
- Chairs way too uncomfortable for extended period
- Presentation of food was poor. Not tastie
- Sound system needs to be better in main room. Very squeaky.
- Conference F isn't wheelchair accessible
- So now I know where not to eat.
- In my room we sat in chairs and had not place to write. Chairs were uncomfortable.
- The room was too small.
- Lunch was swept away too fast. Clearly cost saving so we wouldn't eat more.

- I didn't take a cookie because I didn't need the extra calories. But after eating what was served for lunch, I realized that the cookie was all that stood between me and hunger for the rest of the afternoon.
- Food was barely ok... not very good.
- The meal lacked style and taste.
- UIS should be embarrassed by that meal.
- Vegetarian choices weren't very good. A skimpy, unattractive dish of tuna salad, at least I think that's what it tasted like.

Comments: Tabletop

- Enough talk. Give me hands on
- Facilitators did a nice job.
- I appreciate hearing the powerpoints and full scenario will be made available to us.
- Table top scenario got too bad too quick. People got off topic.
- Recommended engaging local health department and local emergency management agencies (Sangamon County HD and OEM) as they are well versed on tabletops.
- I liked having my own scenario copy in the bag.
- Tabletop was interesting and well researched.
- Really nice handouts!
- Scenario was hard but realistic
- Need more questions for each segment to guide group discussion.
- Thanks for the resource disk. I'm looking forward to it.
- Needed more focus on planning and implementation of a response.
- Afternoon session inflicted a bit of shell shock as people were having a difficult time comprehending such a dire situation
- Look into using computers to conduct a tabletop exercise
- There was no 'cyber' component person in my group.
- Discussion centered around government agency's preparedness.
- Should involve cyber only discussions

- I'm looking forward to exploring the CD. Great to be able to take it home.
- UIS faculty was largely invisible. Why? Only Rose and Miller involved.
- The scenario should have been developed based upon the planning that has already taken place in Illinois.
- The problem with this exercise is that it plays off people's desire to expound their own ideas. I came for help, for answers, not to hear what others in my same boat are saying. I want experts, not peer help. Tabletops are an easy way out for conference presenters.
- Nice notebook of resources for facilitators. I looked through my facilitators. I would pay for one myself to run a session at my business on this subject.
- As a professional in the medical field, I am impressed with the accuracy of the way the scenario played out. I heard some say it was too much, too fast. But that's why this is a crisis. I'm glad you didn't water down the scenario. It was real.
- Tabletop questions were good. I don't know who made up the list of questions. But thanks.
- Groups needed to be much smaller. 8-10 people
- One of the best tabletops I've been to. But I'd rather have a panel of experts discuss than listen to people who don't know any more than I do.

Comments: Value

- I expected to be able to register on line. Registration process was a hassle
- Conference receipts were not automatic. Bad.
- I have to wonder if the Conference Center I mailed my registration to knows what it is doing. No confirmation. No receipt. I should have had both without any action required on my part. It could have been emailed to me postage free.
- What's with the \$30 for all of this?
- Charge more and give us more.
- Computer Science Dept was a partner and still we couldn't register online? Is UIS in the dark ages that they can't have a secure server for credit cards?
- Getting a receipt is a nightmare.
- I still can't get over I didn't get an email confirmation of my registration.
- The registration process was not professional.