

Illinois Department of Human Services, Division of Substance Use Prevention and Recovery (IDHS/SUPR)

DUI Service Provider Orientation Andrea Winner, DUI Manager / Compliance & Monitoring Specialist

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DUI Service Provider Orientation

Day 1 - Morning - IDHS/SUPR

- Overview of IDHS/SUPR
- Identify essential resources
- Brief overview of the Illinois Administrative Code
 Part 2060
- Discuss DUI intervention services
- Basic overview of the electronic DUI Services Reporting System (eDSRS)
- Discuss the differences between substance use disorder (SUD) treatment and intervention services





Division of Substance Use Prevention and Recovery (SUPR)

- As the single state authority for SUD in Illinois, IDHS delegates these responsibilities to the Division of Substance Use Prevention and Recovery (SUPR).
- IDHS/SUPR's mission:
 - >To provide a recovery-oriented system of care where individuals with SUD, those in recovery and those at risk are valued and treated with dignity and where stigma, accompanying attitudes, discrimination and other barriers to recovery are eliminated.
- SUPR is divided into four bureaus designed to reflect the mission, planning goals, and objectives.

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Division of Substance Use Prevention and Recovery

- 1. Bureau of Business and Fiscal Operations
- 2. Bureau of Licensure, Compliance and Monitoring
- 3. Bureau of Planning, Performance Assessment and Federal Programs
- 4. Bureau of Prevention Services
- Primary responsibilities include developing, maintaining, monitoring and evaluating a statewide SUD recovery-oriented system of care.
- Services are supported through state and federal funds.

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Bureau of Licensure, Compliance and Monitoring

- Primary Responsibilities:
 - Regulatory oversight of the license application process
 - Initiate and complete compliance reviews for all licensed organizations
 - Investigate complaints
 - Serve as a resource for providers, clients/patients/residents, the community, the Secretary of State and the judicial system
- Contacts
 - ➤ Help Desk <u>DoIT.SUPRHelp@illinois.gov</u>
 - ➤ Office of the Director
 - Director Laura Garcia
 - Medical Director Nicole Gastala, MD
 - > Licensure, Compliance and Monitoring
 - Deputy Director Yahitza Nuñez
 - Administrator Kim Fornero

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Poll #1

Participant Introduction Survey



Essential Resources

- Illinois Administrative Code Part 2060
- The Diagnostic and Statistical Manual of Mental Disorders, 5th edition, Text Revision (DSM-5-TR)
- The American Society of Addiction Medicine (ASAM) Criteria, 3rd edition (2013)
 - The ASAM Criteria, 4th edition
 - The ASAM Criteria, Implementation Guide
 - Currently, IDHS/SUPR does not have an anticipated date of adoption
 - o Ensure your organization is receiving Division communications
- The National Fire Protection Association's Life Safety Code (2021)
- IDHS/SUPR's Website https://www.dhs.state.il.us/page.aspx?item=29759
 - Smart Alert Bulletins and Newsletters https://www.dhs.state.il.us/page.aspx?item=42567

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Illinois Administrative Code - Part 2060

- Subpart A: General Requirements
 ✓ Important Definitions
- Subpart B: Licensure Requirements
- Subpart C: Requirements ALL Licenses
- Subpart D: Requirements Treatment Licenses
- Subpart E: Requirements Intervention Licenses
 - ✓ 2060.503 DUI Evaluation
 - ✓ 2060.505 DUI Risk Education (DRE)
 - ✓ 2060.507 Designated Program
 - ✓ 2060.509 Recovery Homes



Illinois Administrative Code - Subpart A: General Requirements



Section 2060.103 Incorporation by Reference and Definitions

Admission	Alcohol and Drug Evaluation Uniform Report	
Assessment	Authorized Organization Representative	
Client	Clinical Services	
Continuing Recovery Plan	Department	
Discharge	DUI Evaluation	
Early Intervention	Intervention	
Patient	Professional Staff	
Recovery Home	Risk	

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DUI Service Provider Orientation



Previous Terminology

- Alcoholism and Other Drug Abuse and Dependency Act
- Substance abuse
- Substance dependence
- ASAM Patient Placement Criteria
- Assessment for patient placement
- Detoxification
- Medication Assisted Treatment
- DUI Services Reporting System

Current Terminology

- Substance Use Disorder Act
- Substance misuse
- Substance use disorder
- The ASAM Criteria
- Assessment for level of care placement
- Withdrawal Management
- Medication Assisted Recovery
- Electronic DUI Services Reporting System (eDSRS)

Illinois Administrative Code – Part 2060



Subpart B - Licensure Requirements

Section 2060.201 - Types of Licenses

- 1. Treatment A treatment license issued by the Department may authorize SUD treatment services as established in The ASAM Criteria. The level of care and category (adolescent/adult) is specified on the license application and identified upon license approval.
- 2. Intervention an intervention license authorizes an organization to deliver a specific type of intervention service.
 - > DUI Evaluation
 - > DUI Risk Education
 - > Designated Program
 - > Recovery Home

An organization must have an active SUD treatment license to deliver each level of care, population (adolescent/adult), adjunct services (MAT/MAR), and/or intervention service.

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Subpart B – Licensure Requirements



Types of Intervention Licenses

- DUI Evaluation Substance use evaluation services for persons who are charged with driving under the influence (DUI) offenses or similar local ordinances that determine the offender's risk to public safety and make a subsequent corresponding recommendation for intervention to the Illinois courts or the Office of the Secretary of State.
- DUI Risk Education Substance use risk education services for persons who are charged with DUI offenses or similar local ordinances.
- Designated Program A program designated by the Department to provide screening, assessment, referral and tracking services pursuant to Article 40 of the Substance Use Disorder Act.
- Recovery Home Alcohol and drug free housing with structured operations directed toward maintenance of sobriety for persons in early recovery from SUDs, persons who have completed SUD treatment services, or who may still be receiving such treatment at another licensed facility.

Illinois Administrative Code - Part 2060



Subpart B: Licensure Requirements

2060.203 Off-Site Delivery of Services

 Licensable services delivered at a location separate from the licensed facility, and with an approved exception granted by the Division Director, unless identified in 2060.203 b)

2060.207 Organization Representative

 One individual designated as the authority for all operations and communications with IDHS/SUPR

2060.215 Period of Licensure

• Each license issued is effective for a period of three years unless otherwise specified

2060.219 Renewal of Licensure

- SUPR emails a license renewal application at least 60 days prior to the expiration of the license
- SUPR must receive the renewal application at least 30 days prior to the expiration of the license

2060.227 License Certificate Requirements

Displayed and visible to all clients/patients

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Subpart B: Licensure Requirements



Contact the SUPR Help Desk

2060.203 - Off-Site Delivery of Services

√ The Department must be notified of any change in the provision of offsite services at least 10 calendar days prior to any change in such services.

2060.207 - Organization Representative

✓ The Department must be notified, in writing, within ten calendar days, when there is a new designation of an organization representative.

2060.211 - License Application Forms

✓ An application for a license, an application to renew a license, an application to relocate a facility or an application to add an additional level of care or category (adolescent/adult) must be routed through IDHS/SUPR's licensing team.

2060.221 - Change of Ownership/Management

√ The Department must receive written notification at least 10 calendar days prior to any change in premises and/or ownership.

2060.225 - Relocation of Facility

✓ The Department must receive written notification at least 30 calendar days prior to the relocation of any facility.

Break Time

Back in 15 minutes



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Illinois Administrative Code – Part 2060



Subpart C: Requirements – All Licenses

2060.301 Federal, State and Local Regulations and Court Rules

- Must comply with all applicable provisions of State and federal constitutions, laws, regulations, court rules or judicial orders, including but not limited to:
 - o The Illinois Human Rights Act
 - o The Americans with Disabilities Act
 - o The Environmental Barriers Act and The Illinois Accessibility Code
 - The Age Discrimination ActThe 1991 Civil Rights Act

2060.303 Rule Exception Request Process

- Must be submitted to and approved by IDHS/SUPR
- Must be in writing, by the AOR, and include the specific basis, rationale and need

Illinois Administrative Code – Part 2060



Subpart C: Requirements – All Licenses

2060.303 Rule Exception Request Process

- Submit formal exception request/letter to the attention of: Yahitza Nuñez, Deputy Director of Licensure, Compliance and Monitoring Illinois Department of Human Services
 Division of Substance Use Prevention and Recovery
 401 South Clinton, 2nd Floor
 Chicago, IL 60607
- Email the letter to Trina Diedrich and copy Octavia Mailey:
 - Trina.Diedrich2@illinois.gov Octavia.Mailey@illinois.gov

2060.305 Facility Requirements

- Schedule C and Schedule C Attestation (Virtual Compliance Review/VCR) Confirms compliance with the following applicable provisions:
 - All local and state health, safety, sanitation, building and zoning codes
 - The National Fire Protection Association's (NFPA) Life Safety Code
 - The National Fire Protection Association's (NFPA) Life Safety Code
 Facility requirements specified in the Environmental Barriers Act and the Illinois
 - 4. Facility requirements specified in Section 12181 of the Americans with Disabilities Act

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Subpart C: Requirements - All Licenses



2060.309 Professional Staff Qualifications

Professional staff providing clinical services

- Meet one of the qualifications specified in 2060.309 a)
 - Except as set forth in 2060.309 b) 2)

Providing only clinical assessments or DUI evaluation intervention services

- Meet one of the qualifications specified in 2060.309 a)
- Hold assessor certification as a Certified Assessment and Referral Specialist (CARS) from the Illinois Certification Board (ICB/IAODAPCA)

Withdrawal Management Services

Meet one of the qualifications specified in 2060.309 c)

New professional staff and interns not meeting 2060.309 a)

- Meet requirements of 2060.309 a) or b) within two years after hire date
- Work under direct, verifiable supervision
- Remaining requirements of 2060.309 e)

DUI Risk Education

Meet requirements of 2060.309 a) or hold an Alcohol and Other Drug (AODA) certification from ICB/IAODAPCA

Subpart C: Requirements - All Licenses



2060.311 Staff Training Requirements

- A new employee must receive initial employee orientation (IEO) within the first seven days after employment
- IEO topics must include an overview of the following information:
 - All organization operations
 - Administrative Rule Part 2060
 - Bloodborne pathogens and universal precautions
 - HIV and AIDS
 - Principles of patient confidentiality
- All staff providing a DUI evaluation service must attend one complete DUI Service Provider Orientation (DUI SPO) training session within the first six months after employment
- All staff providing a DUI risk education service must attend the first day of DUI SPO training session within the first 12 months after employment

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Subpart C: Requirements - All Licenses



Organization Operational Policy and Procedures Manual

Must detail how the organization implements and complies with applicable Part 2060 provisions, including but not limited to the following:

- Written emergency preparedness plan
- Staff training requirements, including initial employee orientation
- Written personnel policies and procedures
- Quality improvement plan
- Utilization review process
- Confidentiality
 - o Confidentiality of Alcohol and Drug Abuse Patient Records
 - Access to and use of protected health information governed by the Health Insurance Portability and Accountability Act (HIPAA)
 - o AIDS Confidentiality Act and the AIDS Confidentiality and Testing Code
- Referral procedures
- Emergency patient care
- Incident and significant incident reporting
- All Subpart D, as applicable for treatment licenses
- All Subpart E, as applicable for intervention licenses

Subpart C: Requirements – All Licenses



2060.317 Service Fees

- Specify fees charged for <u>all</u> treatment and intervention services and any other related services
 - Moderate/Significant/High Risk Treatment are inaccurate descriptions of SUD treatment services
 - 12/20/75 hours are inaccurate descriptions of SUD treatment services
 - Examples of intervention services:
 - DUI Evaluation, DUI Risk Education, Denial Response, Evaluation Update, Investigative Evaluation, etc.
 - Examples of treatment services:
 - Assessment, Early Intervention, Level 1, Level 2, individual counseling, group counseling, etc.
 - Specify cost per hour (half hour), service, weekly, etc.
 - Examples of other related services: copies, toxicology, missed appointment, etc.
- Provide prior to the beginning of any service and estimate the amount the patient/client is responsible to pay

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DUI Service Provider Orientation



Subpart C: Requirements - All Licenses

2060.323 Patient Rights

- Posted in an area accessible to all patients/clients
- Must include rights detailed in Section 2060.323 a) 1-8)
- Attest by signature that the patient/client received a copy

2060.325 Patient/Client Records

- A written or electronic record must be maintained for each patient/client
- Any written entry shall be in ink, dated and include the signer's signature/initials and credentials
- All signatures or initials, whether written or electronic, must include the signer's credentials
- Upon request, any patient/client record must be made available in hard copy for IDHS/SUPR

2060.333 Complaints

- Non-compliance with Part 2060 by any organization or about any person suspected of providing unlicensed services
- SUPR's complaint poster always posted in an accessible area

Subpart C: Requirements - All Licenses



Contact The SUPR Help Desk

2060.307 - Service Termination / Record Retention

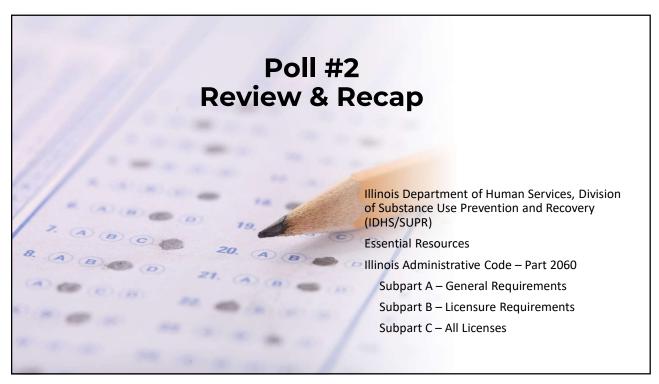
- The Department must be notified at least 30 calendar days prior to the service termination date, and informed of the location where records will be maintained and stored within 10 calendar days after the cessation of service.
- Records must be maintained for 5-6 years from the date of cessation of service.

2060.333 - Complaints

 Contact IDHS/SUPR regarding non-compliance with Part 2060 by any organization or about any person suspected of providing unlicensed services.

IDHS/SUPR Help Desk
DoIT.SUPRHelp@illinois.gov

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Subpart D: Requirements - Treatment Licenses



2060.401 Levels of Care (LOC)

2060.401 Levels of Care (LOC) - The ASAM Criteria – 3rd Edition

- Level .5: Early Intervention
- Level 1: Outpatient Services
- Level 2: Intensive Outpatient/Partial Hospitalization Services
 - o Level 2.1: Intensive Outpatient Services
 - o Level 2.5: Partial Hospitalization Services
- Level 3: Residential/Inpatient Services
 - o Level 3.1: Clinically Managed Low-Intensity Residential Services
 - o Level 3.5: Clinically Managed High-Intensity Residential Services (Adult)
 - o Level 3.5: Clinically Managed Medium-Intensity Residential Services (Adolescent)
 - o Level 3.7: Medically Monitored Intensive Inpatient Services (Adult)
 - o Level 3.7: Medically Monitored High-Intensity Inpatient Services (Adolescent)
- Level 4: Medically Managed Intensive Inpatient Services

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Subpart D: Requirements - Treatment Licenses



Subpart D: Requirements – Treatment Licenses

2060.403 Court Mandated Treatment

- Treatment to any individual under a specific court order that mandates treatment
- Medical director develops admission criteria and associated clinical protocol allowing confirmation for admission and LOC placement without a SUD diagnosis
- Deliver treatment per court order if there is clinical justification for intensity and duration of such treatment

2060.405 Detoxification (Withdrawal Management)

- Medical director develops protocols and authorize procedures
- Delivered in accordance with The ASAM Criteria 3rd Edition (2013)

2060.407 Group Treatment

- Didactic/education groups should not exceed an average of 24 people
- Counseling/process groups should not exceed 16 patients



Subpart D: Requirements – Treatment Licenses

2060.409 Patient Education

- Provided individually or in a group
- Must be documented in the patient record
- Mandatory patient education must include:
 - Benefits and risks of all medication prescribed and/or laboratory tests performed by the organization's medical director/physician/physician extender
 - Initial AIDS risk reduction counseling and education services and tuberculosis information

2060.413 Medical Services

- Medical director (MD) oversees all medical procedures
- Notify IDHS/SUPR within 10 calendar days of any change in medical director
- MD develops and authorizes a medical screen form minimally including 2060.413 b) 1) A-J) and designate factors that require physician review

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Subpart D: Requirements - Treatment Licenses



2060.417 Assessment for Level of Care Placement

- Conducted prior to admission to any LOC
- Current version The ASAM Criteria, 3rd Edition (2013)
- Admission to Level .5 Early Intervention:
 - Review of specific court supervision or probation conditions including prior substance use disorder screenings or evaluations
 - Sufficient assessment to screen for, or rule out, substance use related disorders.
- Admission to Levels 1 4 care:
 - An evaluation of the severity of the six dimensions established in The ASAM Criteria
 - A recommendation for LOC placement
 - A diagnostic impression as defined in DSM-5-TR
- Physician confirmation of diagnosis and initial level of care placement
 - No later than 24 hours after admission to Level 4, 72 hours Level 3, and 7 working days after admission to Level 1 and 2 care



Subpart D: Requirements – Treatment Licenses

2060.419 Assessment for Treatment Planning

- Upon admission and LOC placement in Levels 1-4 care, the clinical assessment continues to develop the treatment plan
- Patient needs are determined through specific inquiry and analysis in the six dimensions established in The ASAM Criteria

2060.421 Treatment Plans

- At a minimum, based on the patient's presenting concerns documented in biopsychosocial assessment
- Confirmed by MD with 24 hours after admission to Level 4, 7 calendar days for Level 3 or Level 2 care, and 14 calendar days after admission for any patient in Level 1 care
 - Confirmation includes MD, professional staff and patient signature, date and credentials, if applicable
- Written gender and culturally appropriate to each patient

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DUI Service Provider Orientation



Subpart D: Requirements - Treatment Licenses

2060.421 Treatment Plans (continued)

- Treatment plans must list the following:
 - o Problems an injury, dysfunction or loss
 - o NOT a diagnosis or "DUI"
 - o Goals a statement to guide resolution or reduction of the problem
 - o Objectives observable and measurable signposts on the way to achieving goals
 - Methods treatment services to be provided
 - o Site (location), intensity and duration of services
 - o Timetable for achieving the goals and objectives of treatment
 - Type of measurement (hours or days) specified in the initial treatment plan and each subsequent treatment plan (CSR)

2060.423 Continued Stay Review

- Ongoing assessment of the patient's progress using The ASAM Criteria's adult and adolescent continued service and transfer/discharge criteria
- Every 60 calendar days or after 10 hours of treatment for Level 1, every 30 days (27 hours) for Level 2, every 14 calendar days for Level 3, and every 24 hours for Level 4



Subpart D: Requirements – Treatment Licenses

2060.425 Progress Notes and Documentation of Service Delivery

- Reflect patient progress and be consistent with the clinical assessment, LOC and expectation of progress
- Must specify the name and credentials of staff providing the service be signed or initialed and dated by staff making the entry
- Each service delivered should be documented in the patient record
- Include specific type of service, location, date, time and duration of service

2060.427 Continuing Recovery Planning and Discharge

- Required for patients no longer actively receiving treatment in, or no longer require, an ASAM LOC
- Continuing recovery plan details see 2060.427 b) 1-4)
- Organization must identify discharge and exclusionary criteria consistent with customary clinical standards
- After discharge, the discharge summary is completed within 15 days
- Discharge summary requirements see 2060.427 c) 1-3)

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Poll #3 Review and Recap

Part 2060 -Subpart D

Subpart E: Requirements – Intervention Licenses



2060.503 DUI Evaluation

Purpose of the DUI evaluation:

- Conduct an initial screening to obtain significant information from a DUI offender about the nature and extent of substance use/misuse
- Identify the offender's risk to public safety
- Recommend an initial intervention to the DUI offender and to the circuit court of venue or the Secretary of State

Indigent DUI Offender

- Drunk and Drugged Driving Prevention Fund (DDDPF)
- DUI evaluation services must be provided regardless of ability to pay

Each DUI Offender must be given a copy of the following:

- The Department's Informed Consent
- The Department's Brochure Guide to the DUI Process

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Subpart E: Requirements – Intervention Licenses



2060.503 DUI Evaluation

The DUI Evaluation Structure

- Collection of a comprehensive chronological history of substance use
- A determination of the extent to which the substance use has caused impairment(s) in major life areas
- An analysis of the offender's verbal description of alcohol and drug related history, including family history of substance use
- An analysis of objective test results, the offenders driving record and the Law Enforcement Sworn Report
 - Adult Substance Use Driver Survey Revised for Illinois (ASUDS-RI)
 - Driver Risk Inventory (DRI-II)
- Determination of the offender's risk to public safety
- All sections of the Alcohol and Drug Evaluation Uniform Report must be completed and signed by the offender and evaluator
 - The Uniform Report is produced by eDSRS

Subpart E: Requirements - Intervention Licenses



DUI Evaluation – Client File Requirements

- Fee schedule with estimation of fees
- The following signed documents:
 Patient rights statement

 - Consent to serve agreement
 - SUPR's Informed Consent
 - SUPR's Referral List Verification
- DUI Evaluation with all required components:
 - Objective test results
- Documentation of the offender's driving records and chemical test results
- Completed Alcohol and Drug Uniform Report (eDSRS)
 - Signed and dated by the evaluator and client
- Additional documents when applicable:
 - Copy of the Notification of Incomplete/Refused DUI Evaluation form
 - Notification regarding a change in risk level classification and intervention recommendations

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Subpart E: Requirements - Intervention Licenses



2060.505 DUI Risk Education

The purpose of DUI Risk Education (DRE):

- Orient offenders regarding the impact of alcohol and other drugs on individual behavioral and driving skills
- Explore the personal ramifications of their own substance use

DUI Risk Education Format

- Courses must include a minimum of 10 hours of classroom instruction, divided into at least 4 sessions held on different days
- Pre and post-test designed and administered
- The offender must attend each session in its entirety and in proper sequence and achieve a score on the post-test of at least 75%
- Audio-visual no more than 25% of the total class
- No more than 24 participants in any one class

Subpart E: Requirements – Intervention Licenses



2060.505 DUI Risk Education

DUI Risk Education curriculum must include the following:

- 1) Information on alcohol as a drug
- 2) Physiological and pharmacological effects of alcohol and other drugs, including
- residual impairment on normal levels of driving performance

 3) Other drugs, legal and illegal, and effects on driving when used separately and/or in combination with alcohol.
- Substance use disorder(s) and the effect on individuals and families
- 5) Blood alcohol concentration (BAC) level and its effect on driving performance
- Information about Illinois driving under the influence laws and associated penalties Factors that influence the formation of patterns of alcohol and drug use/misuse
- 8) Information about referrals for additional services addressing future risks
- > Optional Copyrighted Curriculum The Change Companies Illinois DUI Risk Education
 - Costs to use curriculum and guidebooks.
 - Available in English and Spanish

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Subpart E: Requirements - Intervention Licenses



DUI Risk Education – Client File Requirements

- Fee schedule with estimation of fees
- The following signed documents:
 - Patient rights statement
 - Consent to serve agreement
 - SUPR's Informed Consent
 - SUPR's Referral List Verification
- Completed Alcohol and Drug Evaluation Uniform Report
- Pre- and post-test with percentage scores
- DUI Risk Education Certificate of Completion
 - Signed and dated by DUI risk education instructor
- Additional documents when applicable:
 - Notice of Involuntary Termination from DUI Risk Education form
 - Notification regarding a change in risk level classification and intervention recommendations



Drunk and Drugged Driving Prevention Fund (DDDPF)

- Serves indigent evaluation and risk education clients
 - Clients who meet criteria for indigent are eligible for DDDP funds to obtain evaluation and risk education services.
 - o Reimbursement limited to one DUI evaluation service and one completed DUI risk education course per DUI episode (arrest).
- Income guidelines set forth by the US Dept of Health and Human Services
 - o Income verification documentation required:
 - ✓ Paycheck stubs, social security statements, Medicaid documents, unemployment security documentation, pension/retirement information, or a notarized affidavit of assets and liabilities
- DUI Evaluation \$135 / DUI Risk Education \$110
 - o Funded by the driver's license reinstatement fee for DUI arrests

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DUI Service Provider Orientation



Electronic DUI Services Reporting System (eDSRS)

- DUI Evaluation
 - Creates the Alcohol and Drug Uniform Report
- DUI Risk Education
 - Creates the DUI Risk Education completion certificate
- DDDPF Billing
 - Approve billing for indigent clients
- Access and print IDHS/SUPR forms
 - Informed Consent, Referral List Verification, Processes and Evaluations (Guide to the DUI Process)
- Collect and report statistics
- Must register for access

eDSRS Security Roles

Security Role	Worker Responsibilities	Approving Entity
Provider Representative	Responsible for the overall operations at the provider	IDHS/SUPR
Provider Administration	Responsible for daily business operations. A list of workers awaiting approval will be displayed on the home page. Manages provider entrants (change status to active/inactive, update credentials, etc)	Initial: Provider Representative Final: IDHS/SUPR
Provider Fiscal Operations	Responsible for the financial aspect and approving DDDPF bills for submission to IDHS then tracking vouchers	Initial: Provider Administration Final: IDHS/SUPR
Provider Entrant	Responsible for entering Evaluation and/or Risk Education data (evaluator/instructor)	Initial: Provider Representative Final: IDHS/SUPR

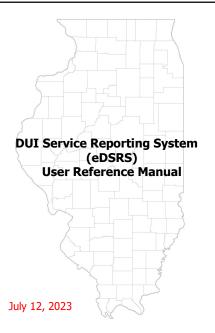
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eDSRS

Contact Information

- Questions concerning the <u>eDSRS</u> <u>application</u>, email the MIS Unified Health Systems Help Desk at <u>DoIT.UhsInfo@Illinois.gov</u>
 - Include a brief description and, if applicable, a screenshot of the error
- Questions concerning <u>DUI policy</u>, email the IDHS/SUPR Help Desk at <u>DoIT.SuprHelp@illinois.gov</u>



IDHS/SUPR's Extensive Provider Network

- Illinois Helpline

 - 833-2FINDHELP
 Call (833) 234-6343
 Text "HELP" to 833234
 https://helplineil.org/
- Illinois Helpline for Gambling
 1-800-GAMBLER

 - Call 1-800-426-2537
 Text "GAMB" to 833234
 https://e.helplineil.org/areyoureallywinning/

Marketing materials available for purchase



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DUI Service Provider Orientation



IDHS/SUPR Sponsored Trainings

- Coordinated by Prevention First
- Supports compliance and encourages the use of best practices in SUD treatment and intervention services
- Calendars distributed quarterly by DoIT.SUPRHelp@illinois.gov and Prevention First
- Free of charge; first come first serve
- CEUs offered for CADCs, social workers and licensed professional counselors
- Register with Prevention First
 - https://www.prevention.org/training/treatment-training/
 - Registration will remain open until all slots are full





IDHS/SUPR Contacts

IDHS/SUPR's Website https://www.dhs.state.il.us/page.aspx?item=29759

SUPR Help Desk <u>DoIT.SUPRHelp@illinois.gov</u>