

SHIELD Illinois Testing Change at UIS Frequently Asked Questions

Last updated: May 12, 2021

Why are we changing our testing process?

This adjustment will allow UIS to utilize a lab that is closer to campus and will result in quicker turnaround times for testers and less travel time for staff, while freeing up capacity for the Urbana lab to more efficiently serve its community. The Springfield-based lab uses the same technology as the lab we have been using in Urbana since the fall.

Why are the collection tubes different?

SHIELD Illinois uses smaller collection tubes to streamline lab operations. The larger tubes UIS was using prior to this change required lab workers to transfer samples to smaller tubes to run the test. Using smaller tubes saves a step and contributes to a more efficient process.

Do I need to have a new QR code each time I test?

Yes. Each time you plan to visit the testing site, sign up for an appointment to get a new QR code to show the testing site staff.

What if I can't make my appointment?

Though you are selecting an appointment time, think of it as an appointment for **any time that day**. As long as you visit the testing site that day, your QR code will work. Having an appointment makes the process smoother at the testing site but will not give you priority in line.

What if I don't establish an account with Point n Click prior to my first visit?

There will be computers at the testing site for you to do so. You must have an account to receive your results.

Do I need to bring my iCard?

No, you no longer need to have your iCARD or UIN when visiting the testing site.

What if I don't have a smartphone or prefer to set up my appointment on a desktop or laptop computer?

If you generate a QR code on a computer, you can print it out and bring that with you. Or you can do walk-up testing and register on-site; this will add a step to your testing process and therefore a little extra time. The QR code allows for a quicker registration process.