

FAQ'S

Is my hangtag limited to a particular lot?

An economy parking hang tag permits individuals to park in any of the economy parking lots. A standard parking hang tag permits individuals to park in the any of the standard and economy parking lots. A PERKS parking hang tag permits individuals to park in their individual assigned PERKS space and any of the standard and economy parking lots. Residential housing permits are housing zone specific. For example, an EAST campus parking hang tag permits individuals to park **only** in East campus housing lots (Sunflower, Larkspur, Bluebell and Clover).

Faculty/Staff who do not have an assigned PERKS space in Lot J will be required to pay the meter to park in that lot (\$1.00 per hour) Students with a valid and current hang tag do not have to pay the meter to park in Lot J.

What hangtag will I need in order to park in an LEV space?

Parking hang tags permit individuals to park in the lots corresponding to their hang tags.

For example, economy hang tags permit parking in economy lots and standard hang tags permit parking in standard lots.

There is not an LEV specific hang tag. LEV spaces are reserved for LEV vehicles.

Individuals desiring to park their LEV vehicle in an LEV space may do so only in the lots that they are permitted to park in. For example, an individual with an economy hang tag may only park in LEV spaces located in the economy parking lots, not LEV spaces located in a standard parking lot.

Will hangtags be required for university owned vehicles used for department use such as Rec Sports vans, the Volunteer Center van etc.?

University owned vehicles will be permitted to park in designated areas on campus and those departments with university owned vehicles will coordinate parking for these specific vehicles with Parking Operations.

I have an Emeritus parking hang tag. Will I still get to use it?

Emeritus parking hang tags will be honored as they have in the past.

When a lot is closed, where should individuals with an economy or standard parking hang tag park?

The purchase and issuance of a parking hangtag does not guarantee convenient parking at the University of Illinois Springfield campus nor does it guarantee space will be available for parking in an individual's preferred parking location.

An economy parking hang tag allows an individual to park in any Economy lot. A standard parking hang tag allows an individual to park in any of the Standard and Economy lots. These specific hang tags provide the opportunity to park in multiple parking lots throughout campus – please visit our website and view the parking map located in the parking brochure.

How will visitor parking work?

After the start of the fall 2020 semester, all visitors coming to campus should park in a metered space or in a visitor lot that has a parking pay station/kiosk to ensure they do not receive a parking violation. The cost for visitor parking at the meters and pay stations is \$1/hour. Parking Operations is more than willing to work with individuals and departments to bag meters and/or reserve/hold open (cone off) a set of parking spaces should a department or individual desire to set aside a specific area for their visitors. Please work with Parking Operations for the associated location fees and times.

Patrons and visitors attending events to the Performing Arts Center or Conference Services will work directly with those organizations on their parking options, as they are event specific.

What forms of payment are accepted at the kiosk stations?

Coins, Credit and Debit card payment, pay by phone app at the parking kiosk stations.

Will the new kiosk stations require visitors to pay in order to stay in what was previously free 24-hour parking areas?

Yes. Historically visitors were allowed to park overnight in Lots C-North and Lot H. Under the new parking lot structure, visitors will be required to pay to park in the overnight parking lots. The overnight parking lots will be Lot B.

Will overnight parking be allowed in Lot I?

Overnight parking in parking Lot I will be limited to student athletes and faculty when attending athletics events off campus.

Will parking lot hours be adjusted to accommodate extended hours at the library? Such as when they remain open until 3am?

Lot hours will be adjusted to accommodate extended hours for events or services on campus, such as the library remaining open past 1 am. Individuals are invited to park in the overnight lot if desiring to park on campus after 1am to visit friends, etc.

Who will be responsible for controlling traffic in closed/reduced access lots?

Parking Operations will work with the university departments to help coordinate the closure of the lots or spaces. During the events, the departments will be primarily responsible for monitoring parking during their reserved events. Should issues arise; Parking Operations can assist with potential challenges.

If you are paying for the PERKS, are you able to park in other lots like the library lot when you are going to that side of campus?

A PERKS hang tag allows individuals to park in their individual assigned PERKS space and any of the standard and economy parking lots. Faculty/Staff who do not have an assigned PERKS space in Lot J will be required to pay the meter to park in that lot (\$1.00 per hour). Students with a valid and current hang tag do not have to pay the meter to park in Lot J.

If a student that is living a campus wants to purchase a PERKS parking tag, is that Student still required to purchase the Residential parking tag?

If a student purchases a PERKS in their residential parking lot, a PERKS allows that individual to park in their individual assigned PERKS space and any of the standard and economy parking lots, including Lot J. If a student purchases a PERKS in any standard or economy parking lot, they will be required to purchase a residential specific parking hang tag to park in a residential parking lot.

The small parking lot in front of the childcare center is not color coded as Economy or Standard Parking on the map of the new parking fees. Will it be exclusively PERKS spots?

PERKS will be offered in the small parking lot in front of the childcare center as well as ADA spaces and metered parking for individuals desiring to park in that lot.

With reference to Lot H. One of the slides in the presentation earlier this week shows the perimeter highlighted in green as though it is for PERKS spaces. On your website, it shows Lot H as an economy lot. Could you clarify?

The slides in the presentation reflecting the green PERKS space are showing the potential parking PERKS parking. Otherwise, the parking lot is an economy parking lot. If you are interested in a PERKS parking space, please visit the Parking Operation's website and view the PERKS Parking Packet of information.

If I have a PERKS, how will it work if my lot is closed for an event?

PERKS spaces are available to those individuals who have purchased them 24/7. Individuals will be allowed to park in their perks even during lot closure.

What are the PERKS entry dates?

PERKS Lottery entry forms must be received by the entry deadline of 5:00 PM April 15, 2020. Parking Operations will conduct the lottery the week of April 20 -24. Email notifications with the assigned PERKS parking spaces will be sent between April 24 - April 27 to all PERKS recipients.

Why can't the LED lights be replaced for safety and not upcharge people?

Parking Operations is a self-supported entity. The State Finance act does not allow the use of state funds to subsidize parking operations at state universities. Therefore, the revenues collected from parking hang tag sales, meter revenue, and citation revenue are necessary to maintain campus parking facilities. All revenue generated by Parking Operations goes into the parking infrastructure of which lighting is one.

Why can't Parking Operations repair the roads on campus?

As discussed earlier, Parking Operations is a self-supported entity. The State Finance act does not allow the use of state funds to subsidize parking operations at state universities. The roads on campus are not part of the Parking Operations infrastructure and therefore, repair cannot be funded through Parking Operations.

Were students, faculty, and staff involved in the development of the changes, or did they have input?

Representatives of several stakeholder groups were involved in the development of these changes. Of the options researched, it was determined this would be the best option which would not only provide the softest impact on the campus community, but also meet the economic needs of Parking Operations and provide parking options to the campus community.

Why can't everyone pay the same parking fee?

This option was looked into. The parking presentation shows a significant infrastructure investment required to repair, maintain and modernize the parking lots on our campus. If this were shared equally across all campus patrons, the annual fee would see an increase of almost 100%. The university prefers to provide an option to those that do not want to see increases to their current parking fees.