Accessing your Work Computer from Home: Remote Desktop

This document provides instructions for using remote desktop, which allows you to connect to your work computer and access all of your programs, files, and network resources (like printers) as though you were actually sitting in front of your computer at work.

Setting Up your Work Computer

In order to utilize the Remote Desktop feature, you must be set up as an administrator on your work computer. To verify that you are set up as an administrator on your computer:

1. From the **Start button**, choose **Control Panel**.

![Control Panel](image)

2. Click **User Accounts**.

![User Accounts](image)
3. Click **Manage User Accounts**.

4. In the User Accounts dialog box, you should see your NetID associated with the Administrators group.

5. If your NetID is not associated with the Administrators group, please submit a request to ITS Client Services (techsupport@uis.edu or 206-6000). When you submit your request, you will need to include your computer name. To find your computer name,
   a. Click the **Start button**, **right-click Computer** and choose **Properties**.
b. On the Computer Name tab, note the Full computer name.

Once you have verified that you are an administrator on your computer, you need to enable Remote Desktop.

1. Click the Start button, right-click Computer and choose Properties.
2. Click the **Remote** tab and check **Allow others to connect remotely to this computer.** Click **OK.**

![Remote tab settings](image)

3. Leave this computer running but NOT logged in.

**Downloading the Cisco AnyConnect VPN at Home**

The AnyConnect installer can be obtained from the WebStore for free at any time. The process for downloading the installer is the same for both Mac and Windows computers. Step-by-step instructions are available here:


**Accessing your Work Computer from Home**

To access your work computer from home,
1. Click **Start**, then **All Programs**, then **Accessories**, then **Remote Desktop Connection**.

2. Enter your work computer's name. (If you do not know your computer’s name, see Step 5 on Page 3.)

3. Click the **Options** button to customize your connection. For example, if you want to print to your home printer instead of to your office printer,
   a. Click the **Options** button.
b. On the **Local Resources** tab, uncheck **Printers**.

4. Click **Connect**.
5. Enter your NetID and password and click **OK**.
6. You now have access to your work computer (including all of its files and programs).
   a. While you are logged in from home, no one can log into your computer at work (other than an administrator).
7. When finished, click **Start**, then **Log Off**.