Welcome to the Illinois Department on Aging’s 3rd Annual CCP Supervisors’ Conference

Crowne Plaza: Springfield, IL

Bringing together Community Care Program supervisors to discuss program issues.
Improve outcomes, reduce costs, and support clients at home

Philips Home Monitoring provides innovative solutions for the home to connect clients to their healthcare providers and support independent living for seniors and the chronically ill.

Philips Telecare services include the Lifeline Medical Alert Service and Philips Medication Dispensing Service. Both services are designed to support independent living at home by offering a reliable way to manage complex medication regimens and providing quick access to help in an emergency, 24 hours a day, 7 days a week. The Lifeline with AutoAlert option provides an added layer of protection by automatically placing a call for help if a fall is detected and they can’t push their button.

Philips Telehealth Solutions enables clinicians to remotely monitor chronic patients, so they can make more timely care decisions. It also supports patient education, promoting healthy behaviors and self-care. This can lead to better clinical outcomes and reduced healthcare costs through fewer unplanned hospitalizations and ER visits.

Stop by the Philips booth for more information.

After the show, to learn more about the Philips Home Monitoring solutions, visit www.philips.com/homehealthcare or call 1-800-451-0525

*AutoAlert option is locally available at participating Lifeline programs. AutoAlert does not detect 100% of falls. If able, users should always push their button when they need help.
Welcome to the
3rd Annual CCP Supervisors’ Conference

The Illinois Department on Aging is pleased to offer the 3rd Annual CCP Supervisors’ Conference. The goal of this conference is to bring together supervisors from within the Community Care Program to address program issues affecting every agency. The conference is designed to help professionals meet the ever-changing needs of participants and to increase knowledge and understanding of the daily tasks demanding attention. The Department has worked hard to offer sessions and enjoyable activities that provide both renewal and education.

As you look at the various sessions being offered at this conference, you will see that again many changes are on the horizon that directly influence our service delivery system. This conference will offer first hand updates on program changes and offer best practice sessions to assist you in serving your participants.

Conference Evaluations

The 2014 CCP Supervisors’ Conference will be sending each attendee an online conference evaluation. Your input is important to us. Please help us plan future conferences by completing the survey. Two lucky winners will be selected at random to receive complimentary registration to attend the 2014 Governor’s Conference on Aging, which will be held December 10-12, 2014 in Chicago. This is a $300.00 value! Look for an email containing the link to the evaluation during the week of April 28, 2014. The deadline for completing the evaluation is May 9, 2014.
Keynote Presenters

April 22nd Morning Keynote Presenter:
Paige Berry, National Coordinator of Senior Adult Services, Helen Keller National Center for Deaf-Blind Youths and Adults, Richmond, VA

Paige has been the national coordinator of senior adult services for the Helen Keller National Center for Deaf-Blind Youths and Adults (HKNC), in Virginia since January 2000. She provides consultation, technical assistance, training, and support for the development of services to senior adults, age 55 and better, who are deaf-blind, or who are experiencing combined loss of vision and hearing. Her office is located in the Rehabilitation Counseling Department at Virginia Commonwealth University in Richmond, VA where she is a clinical assistant professor and teaches American Sign Language. She loves playing golf and cheering for the Washington Redskins.

Living with Vision and Hearing Loss: “Double Trouble”
Your participation in this presentation will help you gain a greater understanding of how combined loss of vision and hearing affect an individual psychologically, socially, and their day-to-day functioning. We will discuss communication strategies, technology advances, and resources that will enable service providers to better understand and meet the needs of consumers with vision loss, hearing loss, and combined vision and hearing loss.

April 22nd Afternoon Keynote Presenter:
Dr. Kenneth Hepburn, Nell Hodgson Woodruff School of Nursing, Emory University, Atlanta, Georgia

The Savvy Caregiver program is a training program for persons who find themselves caregivers for family members with Alzheimer’s disease or related disorders. The educational objective of the Savvy program is to develop caregiving mastery by providing caregivers with the skills, knowledge, and outlook (including confidence) they need to be effective in their newly acquired caregiving role. The program aims to help caregivers to understand the ways in which dementia progressively affects the cognitive, emotional, behavioral, and performance-based capacities of those whom it afflicts. Savvy teaches caregivers strategies for dealing with those losses, but it also teaches them how to develop highly individualized care strategies and how to modify or alter them as the disease produces further changes in the person.

The Savvy Caregiver
This presentation will offer a distillation of the main elements of Savvy. Those attending should be able to understand the content, objectives, and educational strategies of Savvy, and they should also acquire some of the practical strategies for dementia care that are taught in Savvy.
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To Our Conference Sponsors—THANK YOU

We are so fortunate to have the following sponsors assist us by offsetting the cost of this conference.

It is due to their generosity and support, that we we are able to offer an extremely low conference registration fee.

April 22nd:

Morning Coffee Sponsor:
Help at Home, Inc.

Luncheon Sponsor:
Cigna HealthSpring

Afternoon Break Sponsor:
Tunstall Americas

Reception Sponsor:
Philips Lifeline

April 23rd:

Continental Breakfast Sponsor:
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Luncheon Sponsor:
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2014 Supervisors’ Conference Agenda

Day 1: Tuesday, April 22nd

9:30 – 10:30  Conference Registration

10:30 – 10:45  Welcome Remarks: Joseph Mason, Division Manager, Home and Community Services, IDoA, and representatives from the Homecare, Care Coordinators and Adult Day Service Associations. (Diamond/Sapphire Rooms)

10:45 – 12:00  Living with Vision and Hearing Loss: “Double Trouble” — Paige Berry, Helen Keller National Center, Concord, GA

12:00 – 12:45  Lunch Provided  (Ruby/Emerald Rooms)

1:00 – 2:00  The Savvy Caregiver — Dr. Ken Hepburn, Nell Hodgson Woodruff School of Nursing, Emory University, Atlanta, Georgia  (Diamond/Sapphire Rooms)

2:15 – 3:30  Break-Out Sessions:

1)  Marketing your ADS, What Works? — ADS Association (Diamond Room)
2)  The Complexity of a Hoarder — Wyvonna Walker (Sapphire Room)
3)  Recognizing and Reporting Abuse — The Homecare Association (Illinois Room)

3:30 – 3:45  Refreshment Break

3:45 – 4:45  Break-Out Sessions:

1)  Adult Day Service Participant Engagement and Retention — Adult Day Service Association (Diamond Room)
2)  Navigating the Divide: Effectively Communicating with Persons with Dementia (Sapphire Room)
3)  Straight Talk: Communicating with Participants (Illinois Room)

5:00 – 7:00  CONFERENCE RECEPTION:
Please join us for the Conference Reception. This is an excellent opportunity to join colleagues and relax after of long day of sessions!
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2014 Supervisors’ Conference Agenda

Day 2: Wednesday, April 23rd

7:30 – 8:30  Breakfast Gathering (Diamond/Sapphire Rooms)

8:30 – 10:00  Panel Discussion: *Issues, Problems and Solutions* — Moderated by Mary Killough, Deputy Director, IDoA. Participants: Joseph Mason, IDoA; Nancy Thorsen, ICCCU; Diane Drew, IACCPHP; Kathy Wyatt, ADS; Samantha Olds, Executive Direction, Illinois Association of Medicaid Health Plans; Barbara Eskildsen, AAA. (Diamond/Sapphire Rooms)

10:00 – 10:15  Break

10:15 – 11:15  Senior Health Insurance Program (SHIP) Updates — Sandy Leith, SHIP Specialist, IDoA (Diamond/Sapphire Rooms)

11:15 – 12:00  ABE & IES Program Updates — Debby Calhoun, Policy, Illinois Department of Human Services (Diamond/Sapphire Rooms)

12:00 – 1:00  Conference Luncheon (Ruby/Emerald Rooms)

1:00 – 3:30  Department Updates — Moderated by Joseph Mason, Division Manager, Home and Community Based Services, IDoA. (Diamond/Sapphire Rooms)

3:30  Questions and Adjournment
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2014 CCP Supervisors’ Conference  
April 22-23, 2014  
Crowne Plaza, Springfield, Il.

Certificate Application Form

Certificates for CE’s and IDoA Recertification for CCP and/or APS may be obtained upon completion and submission of this form.

A total of 9.25 continuing education credits will be awarded for this conference  
(Tuesday April 22, 2014: 4.5, Wednesday April 23, 2014: 4.75)

Please email this completed form, with supervisor’s signature, to gidget.freeberg@illinois.gov no later than Friday, May 2, 2014.

Certification Type Requesting:

___ Registered Professional Nurse license#______________________________

___ Licensed Practical Nurse license#__________________________________

___ Nursing Home Administrator license#________________________________

___ Licensed Social/Clinical Social Worker license#________________________

___ Clinical / Professional Counselor license#____________________________

___ IDoA CCP Care Coordinator Recertification
   Care Coordinator Certification #: _________________________________

___ IDoA Adult Protective Service Case Worker/Supervisor Recertification

Name (print): _________________________________________________________________________

Agency Name: ________________________________________________________________________

E-mail Address: ______________________________________________________________________

Supervisor’s Printed Name: ______________________________________________________________

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CERTIFICATE OF ATTENDANCE

To _____________________________________________

Of _____________________________________________

For attending the

3rd Annual CCP Supervisors’ Conference
April 22 & 23, 2014

Jody Martin, Administrator
Training and Development
Illinois Department on Aging

CONTACT HOURS: 9.25