This document provides a brief summary of all of the response regarding the 99 problems campaign that was conducted by the Student Government Association. In addition, this document also holds the contents of all the raw responses that the Student Government Association received through the online form.
Summary

Most recently the SGA conducted a campaign called “99 Problems and You Can Fix One”. This was a three week long campaign which sought students’ issues, concerns, ideas, and proposals regarding UIS from the UIS community itself. Through an online form, students, faculty, and staff were able to submit any of these matters to the SGA for review. The SGA received sixty responses as a result of the campaign. The overall goal of this campaign was an attempt to raise awareness of the SGA as well as for us to address some of the subjects brought up by the UIS community.

Many issues were brought to the attention of the SGA from the campaign. Submissions tended to focus more towards issues regarding Student Life, Residence Life, as well as food service. There were also submissions that addressed other aspects of the university. The SGA has already begun looking into many of the responses that were submitted through their committees. The SGA hopes that the UIS community will still submit feedback to us so that we may better help UIS become a better place. The form used to submit the responses to the SGA will be live all year long. We hope that the campus community will continue to participate in trying to improve UIS.
Contents

1. “I love this university but the Leadership Lived campaign is horrible for many reasons. I resent the fact that it even exists. This University is bigger than some cheesy slogan and the false image it puts out. The students used in the campaigns all look the same. They are all a part of the same circles, clubs, and classes. The Leadership Lived billboards, videos, and commercials do very little to accurately represent the diversity on this campus. Instead, it force feeds the university and community a prototypical image of a leader. It seems as if making money off of recruitment has become the most important thing to the school.”

2. “It would be nice to see the senior administration make more of an effort to reach out to minority students and groups. Chancellor Koch is nothing short of a great leader and seems to be very open to talking with minority students, as well as attend the meetings and events. It would be nice if her staff would make the same efforts.”

3. “Important events and milestones need to be celebrated and publicized more. Last spring, UIS welcomed its first fraternity. No one celebrated, and there were no publications written or televised on the campus channel. The reason for this is because the ceremony occurred at the same time as mud tug of war. It's saddening to know that a simple tug-a-war game was given preference over such an historical event for this university.”

4. “Fix the voting link location or setup polling stations. Students work too hard to have their work be squandered because there is not a place to put the voting link on the homepage.”
5. “East side recycling could use some improvement! The recycling bins in the laundry room (at least in Larkspur) aren't used correctly and fill up very quickly. We want to recycle, but oftentimes the bins are unusable.”

6. “One of the central components of the constitutional rights that we as American citizens enjoy is the right to free speech, and especially the right to freedom of the press. This is something that is central to newspapers on college campuses across the nation. However, one of the crucial components of public discourse is that a dialogue must have two parties. The Journal's habit of publishing editorials taking stances on issues of controversy to UIS while simply identifying the author as "The Editorial Board" hinders the ability of the UIS community to carry on a discourse on issues that are of great concern to the community as a whole. As any letter to the editor expressing an opinion is published with the name of the author, it should follow that those members of the Journal staff that decide to express their opinion should publish their opinion under their name, so the public discourse can continue with all parties, instead of taking a stance on an issue, and hiding behind the anonymity of the moniker "The Editorial Board". The freedom of the press means that anyone can publish what they wish, but it would be nice to see The Journal have the courage to own their opinions, instead of hiding behind fake names, as is their current practice.”

7. “One of my biggest issues with the campus is the lack of health professionals available. I have been trying to see the doctor since the summer period, but I was informed that:
1. There is only one doctor and no practitioners
2. They only work on at certain times Tuesdays and Thursdays (when I work)
3. Because of issue number 2, they are always booked. If I am ill, I cannot see the health service provider and must go elsewhere in town. A visit to a clinic in town will cost extra money I don't really have

I am asking for the university to hire more health care providers. It is frustrating to find out that I can't be seen infuriating when I think about the fee we all pay for a service many of us cannot use.”

8. “I would love to see more financial support for students to attend professional conferences, especially graduate students. There is very limited funding for this area, and most of what UIS offers is geared toward undergrads. Between my own research presentations at multiple conferences, to the networking opportunities that I've been able to take advantage of, to the great inspiration that I've encountered by learning directly from the current experts in my field, my experiences at conferences have been an unequaled, invaluable addition to my education. It would be awesome if more students were given these types of opportunities, but unfortunately, the funding is not there.
Between registration, travel, and lodging, conferences can be very expensive to attend, and without adequate financial support, it's just not possible for many students. My encounters with other students from different universities attending conferences have shown me that UIS is unfortunately lacking far behind other schools in this area.”
9. “I would also love to see more diversity among the student representatives in the "leadership lived" campaign. It seems that the same, small group of students from specific organizations is always represented in the stories, pictures, and advertisements around campus and beyond. I would love to see a faculty and/or student nomination process to find more featured leaders.”

10. “How much money does SAC get? They need to either do a better job with their performers or give a survey to students who live on campus. Doubt that we can get any big names here but at least more student feedback. Teddy Geiger? Who picked that because I know the student body did not all agree on him. Maybe provide a survey and not a poll on their Facebook page where only 30 students, half who do not go here anymore vote. Please for the concert ask students in the spring semester instead of the summer!”

11. “It would be great if there could be more decorations around housing and campus for all of the holidays throughout the school year.”

12. “The Mac lab in the VPA has a horrible printer. I am not an art student, but I went in there to print a handout for a class and the printer jammed repeatedly when I tried to print double sided. What should be such a simple task, turned into a huge debacle...I haven't even tried to get reimbursed. I'm paying for school currently, so every penny counts. And it definitely shows the commitment or lack thereof that UIS has to fully supporting all of
their students and reinforces our cultures lack of interest in advocating the arts. I talked to
the lab teacher and she told me that one of their professors last year had assigned a book
to be printed a certain way, all the students in the class wasted precious time when they
had to manually feed each and every paper into the printer. Even students that took the
initiative to reformat the book were told to redo it...the manual way. I feel like that is a
waste of time and resources. All the other buildings I've been in have access to more up
to date computers in area that aren't being used as labs, where people don't rely on and
advanced printer to complete labs. I know this seems like such an insignificant thing, but
bettering UIS begins with addressing the little things in order to make UIS a school we
can all be proud of. So the problem I would like to fix would be to get those poor art
students working in the VPA Mac lab a newer, better functioning printer.”

13. “I feel that the SAC e board should have a different election process. I think the adviser
should have a say in the election process, as well as the SAC coordinators.”

14. “Students living in the South end of LRH can be fined $25 if they use the back door. I
think an iCard swiper should be placed there to make life a little bit easier for students at
the opposite end of the main entrances. FRH has an accessible right across the sidewalk
but LRH students have to pay to use a door.”
15. “SOFA meetings need restructuring... Perhaps set it up so that based on order of submission they get scheduled at 15/20 minute intervals so Org representatives don't have to sit there for some random time between 0 minutes to an hour and a half?”

16. “I would personally love it if TRAC could be somehow open later at night. That and I'm a night owl. I remember people expressing that was what they missed about the 2 Central work out area in LRH, being able to go there at random times.”

17. “Some modification to the parking in the Marigold and Trillium lots would be great. As a Res Hall resident I understand that the first two rows of parking are reserved for townhouse parking and the third and fourth rows of parking are for RH parking. However, the second row of townhouse parking is almost always empty. Just the other day I counted about 28 empty spaces in row 2 with only 11 cars parked there. Row 1 had about 9 empty spaces that those 11 cars could have parked in. I know the parking fluctuates throughout the day but it is pretty evident there are more RH vehicles than townhouse vehicles. If RH people could share that second row of townhouse parking there would still be plenty of parking for townhouse residents. Even if RH were limited to the section of the second row past the dumpsters it would be great.”

18. “There needs to be more vending machines around campus. As a resident of Larkspur court, I am unable to access them after HCOM closes. When I am doing papers until late at night I need caffeine to focus, but I cannot access any nearby as a resident of Larkspur. This is frustrating because the other courts have the vending machines located in their laundry rooms, where they can access them 24/7. I think a vending machine for pop
should be put in Larkspur's laundry room, so students can have equal access like everyone else does across campus.”

19. “Smoking has been a controversial topic thus far in the school year. I've heard that there's a task force to observe the possibilities of making the campus smoking free. Rather than waiting for the task force to finalize their thoughts, I'd like to see a better enforcement of the current policy before anything new is implemented. I'd really like to walk into UHB and other buildings around campus without being hit by a huge smoke cloud every day.”

20. “As a new freshman student, I felt that when I was applying to go to school here Student Life activities would be bigger than they are. The Student Activities Committee events that I've attended haven't seen more than a few students and the times of the events are not well thought out. Having an event during the day while students are in class? Yep, that's a great use of my student fees. I feel like too much of the future of student life is pending the Student Union building. Since I think I'll still be a student here by the time it's up, I really do hope that it will help with things around campus. I just hope that more is done in the next few years before the union is built to help student life. I would start by having more weekend events and a few bigger events throughout the school year rather than a bunch of smaller things every week that barely get an attendance.”

21. “I am curious how the welcome week performer is picked, Florida-Georgia line had the campus more excited than I’ve seen it and Teddy Geiger had the entire campus questioning why we pay student fees for a performance like that. I am appreciative of the events campus puts on but negative events like that one will drive people away from campus activities when that was one of the more advertised and anticipated events. Thank you for reading and have a good day.”
22. “When will the cooks at the grille be on the next great chef? Granted they can't even fry pre-cooked food.”

23. “Does non-smoking mean you don't smoke? I thought by checking it on my form it meant that I would not have to live in a smoke filled house? Please let me know why this is ignored, housing sure doesn't have a problem taking my money just my requests.”

24. “It would be nice if there was a central location for faculty office hours. If you need to meet with a faculty member, but you are not in a class with them, it is very unlikely that you will know when their office hours are. Some faculty put this information outside their offices, but not all do. It would be nice if, through Blackboard, Outlook, or some other university system, we can find faculty office hours all in one location.”

25. “Is it a health hazard if I inhale large amounts of smoke every time I walk into any building on campus?”

26. “Why do RD's ignore request, cancel the day of a meeting, and refuse to meet with you because they book appointments over you? It would be nice if I was getting the service I am paying for.”

27. “Why is it ok for housing to put a smoker with 3 nonsmokers who are sick because of the one roommate? It would be nice if housing cared for your health and actually read your housing forms. Also, if the Resident assistants aren’t willing to help get rid of them, simple as that. I know you want my money each semester but the service being provided is of low quality.”

28. “Housing seems more of a business than a student driven department. Some of the practices done as well as lack of communication between housing and students and
department disorganization are outrageous. I thought the (almost) all new staff would change things but it's a lot of the same.”

29. “UIS isn't very green. What if we got 5 or 10 cents off every time we used a reusable cup, even if it wasn't the official one?”

30. “TRAC needs to update their group exercise schedule online so more students can access accurate information. I showed up at 7am and the class was the day prior.”

31. “It's week 8 for the fall term, and there isn't a schedule up for spring term yet. For students, we need to know so we can make appointments to see out advisors. And it's hard to do that because they out have a certain amount of time each day, and if students have class at that time, it doesn't work. This is the only school I've attended where the schedule for the next term isn't up by the midterm point. Please fix that!”

32. “I wish more criminal justice classes would be offered during the day, on campus.”

33. “I'm a new student at UIS, and this is my first semester. I am currently very surprised and not a little disappointed about my experiences in the online computer sciences program, especially since it received very high marks from a number of reliable sources in 2012. One of my professors rarely if ever answers questions posed to him directly, provides no feedback whatsoever on assignments, and has a very disorganized course in general. I feel that the fees I have paid as a student have not been adequately returned to me in the form of services provided to me by UIS. I have complained directly to the department chair, who insists that the instructor is working to improve the course, but such improvements can scarcely have been said to have manifested. I also know that other students in my program are experiencing similar disappointment, and would like to know
where I/we can go to resolve these issues, as our expectations as online students are clearly not being met.”

34. “Proctor examining for online students should be an easy process. It should be mailed or faxed to proctor sites, no mail should be required, and it should take one day overall.”

35. “I think the biggest problem this campus has is that there is a lack of traditional campus transportation services. I realize we have a contract with SMTD that says we won’t compete with them but we seem to get zero benefit from that contract. We have no free shuttle to places like Wal-Mart or the train station which most schools would have. Instead we are forced to pay for and wait for the SMTD buses to show up if we don't own a vehicle because it would just sit there 90% of the time. I think something needs to be done about this. Either find a way out of the contract and get our own shuttles or get SMTD to give free rides for UIS students with a valid i-card to make up for the inconvenience the contract causes. We could also do something like hourly car rentals at reasonable rates from the motor pool which students could use to go get groceries or go to the hospitals or whatever they need to do.

As it is, if you don't own a car on this campus you are extremely inconvenienced where on most other campuses you could easily get around town pretty easily using the school's transportation services. In fact from what I've seen a good number of other campuses discourage people from having cars until they start needing them for internships and such. It should be similar on this campus for people who choose to live on campus; we shouldn't be forced into buying a car just so we can buy food or other essential items.”
36. “I am a transfer student living on campus, without a vehicle. The one struggle that I have had throughout my 2 years here is getting food from the store and getting back and forth from the train station. Although, there is a taxi service to get you anywhere you want to go, a trip to Wal-Mart (yes the one less than five minutes away) will cost you about $16 dollars round trip. There is also a bus service, but I live in a townhouse so if I want enough food for a week it will not all fit on the bus conveniently.

I purpose that we develop some kind of shuttle system that will take students to and from Wal-Mart and/or Aldi, maybe once a week or so, and to and from the train station (or least on Sunday night, as that is when the majority of students come back to school). I think this would help all the students on campus that lack consistent transportation, and we already have the campus vehicles necessary to accomplish this task. That way students can eat, without spending a ridiculous amount of money on transportation or annoying their friends with ride requests.”

37. “I recently got food poisoning from Founder's Grille and I know that I'm not the only one. Perhaps something can be done about the low-quality food that we are getting on campus.”

38. “boards are too full with notices that do not get taken down when are past”

39. “I have been here at UIS for going on two years and the only way to get ice on this campus is to get it from the grille in founders or the food emporium. I propose that we have at least two ice machines on campus that are available for use 24hrs of the day.”

40. “Can we have some type of shuttle that could transport student without cars to different places around campus? Students, like myself, struggle to get to the train station or Wal-
Mart on the bus. This is especially difficult when I need to get big cases of water; or I'm going home for thanksgiving or winter break. Also this shuttle would be a great way to reduce possible drinking and driving on the weekends. If this shuttle was in place it would also open up the opportunity for more jobs.”

41. “TRAC should have an inversion table.”

42. “I know in LRH when beds are lofted, they are right next to a sprinkler. I have accidentally touched this sprinkler a few times by accident, and I get really nervous when I do. I suggest installing cages over these sprinklers so kids don't have to feel like they are going to set off a sprinkler when they are going to bed.”

43. “I believe there should be a Mexico flag in PAC along with all the other flags since we have had international students from Mexico.”

44. “One of the movements I am trying to launch on campus is trying to get a Latino Resource Center to campus. Our projective location would where the current SOC office resides. We would inquire initial funding from local Springfield organizations as well as other departments and programs on campus. This will significantly help the retention rate of our Latino Students and give them a place here at UIS to feel more at home. The employee positions that will need to be filled include Director, Assistant director, and Graduate Assistant.”

45. “WE NEED A POOL”

46. “WE NEED BETTER SPIRIT”

47. “We NEED A BIGGER VARIETY OF SORORITIES AND FRATERNITIES”

48. “WE NEED NEW HOUSING, BECAUSE THERE IS AN INCREASE OF STUDENTS WHO LIVE ON CAMPUS EACH YEAR.”
49. “We should implement EZH20 water bottle filling stations. It dispenses water vertically, so it is easier to fill up water bottles.”

50. “I would like to propose that something be done about how incredibly expensive the food is here on campus. I just started checking the screen on the registers at PAC and the Grille. I am more tolerant of the PAC prices because they are full meals, but at the Grille a simple ham and lettuce sandwich is a little over $6.00! I often get a sandwich at the Grille because it is one of the healthiest things on the menu there, but after seeing the price, I hold back on it. Also, the chicken tenders cost a little over $4.00? There are several things on the menu that are just outrageous in price. If the food wasn't so expensive, the meal plans would not have to be so much, in turn saving students and families thousands, literally. I am only a freshman, so noticing the prices so early on has highly discouraged me from buying food on campus and it pains me with every swipe of my i-card at the register. I understand that the money has already been paid, so I plan on using every cent that has been paid to the meal plan this year, but I would really like to see a change in the meal plan options because of the decreased prices of the meals. Thank you for your time. I really have high hopes about this, as do several students that I have spoken to about this craziness.”

51. “Carl Sandburg Lane should be connected to 11th street instead of just being for pulling out onto Eliza Farnham Drive. It is a hassle and tease if your car is parked right next to 11th and you can’t just turn straight out.”

52. “What ever happened to Mary Jane's? Is that just going to remain closed or can we reopen it? Otherwise what is the plan for that space downstairs in the library?”
53. “Each dorm room, apartment and townhouse should have a one page laminated sheet on the wall somewhere listing all the useful campus/university contact numbers. It can be hard to know who to call for what problem and not everyone has a computer.”

54. “The grill is the most popular food service. It should be enlarged so you don't have to stand in line 20 minutes to get a burger.”

55. “Why doesn't the CAP Scholars program place more of an emphasis on science and math?”

56. “There is a lack of training from the cooks in the food emporium and founder's grill leading to people getting sick from under prepared food.”

57. “There has been racist comments said and racist acts against some of the black community in LRH.”

58. “a special parking spot for motorcycles and scooters”

59. “The buildings on old campus all look the same. This is confusing, especially new and transfer students along with commuter students who don't live on campus and get around often to a lot of the buildings as those who live on campus. If the mansard or fade part of the roof (where the letters are) were painted different colors, it would be easier to quickly identify the buildings. I.e., you need the career development center, it's the blue one; stars lounge, it's the purple one; ISS, it's the red one; etc.

This could easily become a school spirit raising—‘help decide the new colors of your campus’; ‘vote for your departments new buildings color’”

60. “Have a puppy program for students to help relieve stress and provide animal interactions while away from home. Many students miss their pets and would love to have a few "campus dogs" to spend time with. Petting a dog is also good for you! Studies have
shown people who pet their furry friends each day have lower blood pressure and feel overall calm after an interaction with their pet. This would help students with depression or other mental illnesses.”