The Illinois Department on Aging, in cooperation with the Illinois Council of Case Coordination Units, invites you to attend the

31ST ANNUAL CARE COORDINATORS’ CONFERENCE

October 16 – 17, 2014
Crowne Plaza, Springfield, Illinois
This year marks the 31st anniversary of the Care Coordinators’ Conference. As professionals in the aging field, we are constantly striving to meet the ever-changing needs of our participants. So often we become overburdened with our responsibilities and need a break for renewal. We also need a chance to increase our knowledge and understanding of the daily tasks that demand our attention. This conference is committed to providing you time for both renewal and education. The conference theme this year is “Building Steps to a Better Future.” This conference will offer you the opportunity to obtain information to assist you in building a better future for the thousands of individuals that we serve.

**O NCE A GAIN, W E W ILL PRESENT THE FOLLOWING AWARD:**

**OUTSTANDING CARE COORDINATOR OF THE YEAR AWARD:** Nominees for this award will be recognized at this conference. One Care Coordinator of the Year nominee will be selected and honored at the 2014 Governor’s Conference on Aging and Disability.
2014 Care Coordinators’ Conference
Conference Information

**Hotel Information:** A block of rooms has been reserved for the nights of October 15th and 16th at the Crowne Plaza, 3000 South Dirksen Parkway, Springfield, IL 62703, Telephone: 217-529-7777. Sleeping room rate: Single $70.00, plus tax; Double $85.00, plus tax. To receive the special conference rate, indicate that you will be attending the Illinois Department on Aging’s Care Coordinators’ Conference when you reserve your room. Sleeping room cut-off date is **October 1, 2014.**

**Conference Registration:** The conference registration fee is $50.00 per person. All conference fees will be collected onsite at the conference. All registrations are to be entered on line by simply going to: https://uofi.uis.edu/fb/sec/4283762

**Conference Reception, October 16th, 5:00 - 8:00:** Enjoy a “Night at the Winery” with your fellow care coordinators. This is a terrific opportunity to relax and enjoy a wonderful reception just for you at the Walnut Street Winery. Enjoy live music, food and spirits! Transportation will be provided. Thanks to Cigna-HealthSpring for their sponsorship of this event.

**Conference Award Luncheon, October 17th:** Presentation of the Care Coordinator of the Year and longevity awards.

**Parking:** There is no parking fee.

**Accessibility:** All conference sessions and activities are held in fully-accessible rooms.

**Continuing Education and Recertification:** Recertification Credit for Certified Community Care Program Care Coordinators and Supervisors, as mandated by Rule Section 240.1440, is available for each conference participant. In addition, CEUs will be offered for attendance at this two-day conference. CEU applications will be in your conference program. A total of **11.65** contact hours will awarded for the following disciplines:

- Registered Professional Nurse
- Licensed Practical Nurse
- Clinical/Professional Counselor
- Nursing Home Administrator
- Licensed/Clinical Social Worker

**Conference Questions and Special Needs:** Please contact Gidget Freeberg at the Illinois Department on Aging; phone: 217-557-8312; or e-mail: Gidget.Freeberg@illinois.gov.

**Conference Hand-outs:** All conference handouts will be available online for you to download and print by **October 10, 2014.** Handouts can be found at: http://cspl.uis.edu/illaps/doa/conferences/care-coord-conf-2014.html.

**Conference Questions and Special Accommodations:** Please contact Gidget Freeberg at the Illinois Department on Aging; phone: 217-557-8312; or e-mail at: Gidget.Freeberg@illinois.gov.
Conference Agenda
(Tentative)

Day 1 – October 16th, Thursday

8:30 – 9:00 REGISTRATION AND COFFEE
9:00 – 9:15 Welcome: IDoA & ICCCU
9:15 – 10:15 Jim Vanden Bosch, Founder and Executive Director of Terra Nova Films

From the Bottom Up to the Bottom Line: The Benefits of Implementing Person-Centered Care

Why is it important to develop a culture of person-centered care? This presentation will demonstrate the benefits for staff, for participants, and for the bottom line (yes, there’s research on this!) of the facility when such person-directed care is implemented. The presentation will be interlaced with several video clips that show examples and stories of what happens when this kind of relational care is put in place. Learn the importance of creating true relation-centered care with persons who have dementia, communicating directly, accepting their reality and personal preferences, and boosting their self-esteem by encouraging the use of their remaining abilities.

10:15 – 11:30 Navigating Cultural Diversity & Integration: 2nd in Series presented by CLESE
11:30 – 12:15 DHS presentation – Working with the CCUs
12:15 – 1:00 LUNCHEON (provided)
1:15 – 2:30 MCO Update (BEAM) Part 1
2:30 – 2:45 REFRESHERMENT BREAK
2:45 – 4:15 MCO Update (BEAM) Part 2
5:00 – 8:00 CONFERENCE RECEPTION

Day 2 – October 17th, Friday

8:00 – 8:30 CONTINENTAL BREAKFAST
8:30 – 10:00 Medicare Enrollment, 2014 & ABE & Redetermination for Medicaid – Part 1
10:00 – 10:15 BREAK
Noon – 1:00 AWARDS LUNCHEON (Presentation of Care Coordinator of the Year Nominees)
1:00 – 3:30 Department Updates
3:30 CLOSING REMARKS