

**ACHUO-I Apartment Assessment  
Comparative Analysis  
Items with Greatest Positive Difference**

Item	2002-2003			2003-2004			2004-2006			2005-2006		
	Select 6	Carnegie	All	Select 6	Carnegie	All	Select 6	Carnegie	All	Select 6	Carnegie	All
<b>Services/Facilities</b>												
Computer connectivity (facility)	1.38	0.59	0.66	0.90	0.78	0.63	0.99	0.58	0.48	0.61	0.92	0.46
Computer connectivity (service)	0.96	0.37	0.39									
Temperature control	0.74	0.65	0.70	0.69	0.72	0.57	0.86	0.68	0.82	0.57	0.63	0.49
Day care availability	0.50	0.35	0.52									0.50
Condition of appliances		0.34	0.25				0.25					
Condition of kitchen			0.29			0.40	0.26		0.32			
Playground					0.75	0.53						
Condition of carpeting							0.54		0.32	0.50		
Laundry							0.40			0.41	0.45	
Condition of furniture							0.30					
Grounds maintenance							0.25			0.24		
Condition of bathrooms									0.31			
<b>Decision criteria</b>												
Required	0.69	0.55	0.85			0.56		0.51	0.71			
Appliance quality	0.49	0.40	0.48									
Apartment availability	0.29		0.24									
Safety		0.39										
Building architecture			0.26									
Proximity to campus				0.61	0.69	0.47						
Friends live in apartments				0.56		0.56				0.36		
Cost								0.41				
<b>Safety/Security</b>												
Rely on neighbors in emergency	0.34	0.54	0.55					0.34				0.36
Walking through complex	0.22		0.21	0.26	0.44		0.37			0.47	0.52	0.45
Security systems		0.34			0.45	0.37						
Safe in apartment				0.30	0.44					0.28	0.32	0.27
Possessions are secure											0.28	0.22
<b>Enhanced Opportunities</b>												
Appreciate different cultures		0.57	0.37		0.63	0.42		0.66	0.46			
Meet People		0.39	0.36					0.50	0.36			
Study more effectively					0.54	0.32						
Effective time management					0.44		0.31	0.42	0.30			
Athletic activities						0.36				0.28		
Educational programs							0.38	0.52	0.49			
Cultural activities								0.38	0.24			

Item	2002-2003			2003-2004			2004-2006			2005-2006		
	Select 6	Carnegie	All	Select 6	Carnegie	All	Select 6	Carnegie	All	Select 6	Carnegie	All
<b>Administration/Lease</b>												
Parking privileges		0.52		0.61	1.07	0.78	0.49	0.68	0.47	0.86	1.03	0.69
Amount of deposit		0.35					0.27	0.36			0.28	
Eligibility policies								0.38				
Amount of rent											0.30	
Tenant association/government								0.32				
<b>Fellow Residents</b>												
Respect living environment		0.36	0.35									
Uninterrupted study					0.67	0.36		0.30			0.39	
Uninterrupted sleep					0.63	0.36					0.57	
Respect for different cultures					0.45							
Respect for gender differences					0.44	0.34						

*Note: Scores represent differences between UIS and comparison groups.*

**ACHUO-I Apartment Assessment  
Comparative Analysis  
Questions with Highest Means**

<b>Question</b>	<b>2002-2003</b>	<b>2003-2004</b>	<b>2004-2005</b>	<b>2005-2006</b>
<b>Safety/Security</b>				
Walking through complex	5.77	5.84	5.87	6.13
Safe living in apartment	5.71	5.83	5.75	5.96
Possessions secure in apartment	5.32	5.34	5.41	5.59
Rely on neighbors in emergency	5.22			
<b>Facilities/Services</b>				
Computer connectivity (facility)	5.68	5.68	5.56	
Computer connectivity (service)	5.50			5.58
Temperature control	5.24			5.18
Cable TV connectivity		5.40		
Grounds maintenance		5.32	5.38	5.39
Playground facilities		5.25		
Temperature control			5.37	
Laundry				5.14
<b>Decision Criteria</b>				
Proximity to campus	5.74	6.07	5.41	5.60
Safety	5.51	5.50	5.17	5.22
Quality of appliances	5.27			
Cost	5.26	5.54	5.38	5.21
Apartment availability	5.20			
<b>Enhanced Opportunities</b>				
Appreciate different cultures	5.22	5.23	5.27	
Educational programs			5.41	5.16
Effective time management			5.27	
Athletic activities			5.14	
<b>Fellow Residents</b>				
Respect for gender differences	5.34	5.70	5.29	5.42
Respect for different cultures	5.32	5.56	5.27	5.28
Respect for sexual orientation differences		5.36		5.25
<b>Administration/Lease</b>				
Length of lease				5.09
<b>Overall</b>				
Satisfaction of apartment experience		5.22		

**ACHUO-I Apartment Assessment  
Comparative Analysis  
Items with Greatest Negative Difference**

Item	2002-2003			2003-2004			2004-2005			2005-2006		
	Select 6	Carnegie	All	Select 6	Carnegie	All	Select 6	Carnegie	All	Select 6	Carnegie	All
<b>Services/Facilities</b>												
Laundry	-0.97	-0.96	-1.14	-0.98	-0.54	-0.85						
Prompt response to requests	-0.91	-0.38	-0.79				-0.74	-0.35	-0.69	-0.78		-0.42
Condition of furniture	-0.31	-0.42	-0.24								-0.32	
Cable TV connectivity	-0.31	-0.41	-0.40				-0.45	-0.63	-0.62	-0.70	-0.67	-0.70
Helpfulness of staff	-0.26			-0.75	-0.45	-0.62	-0.44		-0.30	-0.35		
Condition of carpeting		-0.29	-0.26									
Condition of kitchen											-0.37	
<b>Decision criteria</b>												
Transportation to campus	-0.55	-0.34	-0.50	-0.64	-0.50	-0.51	-0.80	-0.52	-0.56	-0.94	-0.72	-0.73
Friends live in apartment		-0.50						-0.40			-0.35	
Limited available choices				-0.57	-0.47		-0.54			-0.44	-0.41	-0.35
<b>Enhanced Opportunities</b>												
Social life/activities	-0.33	-0.22	-0.34									
Cultural activities	-0.26		-0.22									
Recreational activities	-0.25	-0.33	-0.28									
Adopt healthy lifestyle			-0.22									
Appreciate different cultures										-0.25		
<b>Administration/Lease</b>												
Contract length	-0.31	-0.28	-0.36	-0.31		-0.45	-0.27		-0.33			
Apartment eligibility policies	-0.21											
Enforcement of policies	-0.23			-0.69	-0.39	-0.52	-0.41		-0.28	-0.56	-0.32	-0.39
Apartment staff availability				-0.64		-0.48	-0.31			-0.34		
Tenant association/government	-0.31	-0.23	-0.33									
Amount of deposit						-0.35						
Contract commitment date						-0.32						
<b>Fellow residents</b>												
Respect living environment							-0.46			-0.46		-0.31
<b>Overall</b>												
Recommend apartment to friend							-0.42	-0.46	-0.52		-0.22	
Extent expectations met							-0.33	-0.23	-0.30	-0.28		-0.23
Value of experience							-0.29					
Satisfaction of apt experience							-0.26	-0.26	-0.38			

*Note: Scores represent differences between UIS and comparison groups.*

**ACHUO-I Apartment Assessment  
Comparative Analysis  
Questions with Lowest Means**

<b>Question</b>	<b>2002-2003</b>	<b>2003-2004</b>	<b>2004-2005</b>	<b>2005-2006</b>
<b>Services/Facilities</b>				
Laundry	3.66			
Recreational facilities	4.22			
Prompt response to requests	4.23	4.35	4.48	
Condition of carpeting	4.91	4.58		4.60
Condition of furniture	4.37	4.47		4.65
Helpfulness of staff		4.55		
Availability of daycare			4.53	
Condition of bathrooms				4.62
Condition of kitchen				4.62
<b>Decision Criteria</b>				
Limited available choices	3.85	3.32	3.49	3.43
Building architecture	4.06	3.97	3.93	3.99
Friends live in apartments	4.27		4.22	4.41
Transportation to campus	4.36	4.27	4.12	4.13
Apartment layout	4.41	4.30	4.28	4.31
Required		4.08	4.23	3.86
Apartment availability			4.62	
<b>Administration/Lease</b>				
Amount of rent	4.03	3.92	4.05	4.17
Parking privileges	4.30		4.59	
Assignment process		4.45	4.49	4.56
Tenant association/government	4.23	4.56		
Enforcement of policies		4.34		4.57
Amount of deposit	4.45			
<b>Overall</b>				
Value of experience	3.92	4.03	3.74	4.04
Extent expectations met		4.51	4.28	4.35
Recommend apartment to friend	4.26			

**ACHUO-I Residence Hall Assessment  
Comparative Analysis  
Items with Greatest Negative Difference**

Item	2002-2003			2003-2004			2004-2006			2005-2006		
	Select 6	Carnegie	All	Select 6	Carnegie	All	Select 6	Carnegie	All	Select 6	Carnegie	All
<b>Services/Facilities</b>												
Temperature control	-1.24	-0.92	-0.88							-1.06	-0.86	-0.82
Laundry room	-0.73	-0.60	-0.51		-0.42	-0.34				-0.65		
Cable TV services							-0.61	-0.78	-0.65			
<b>Opportunities/Enhancement</b>												
Social activities	-0.43	-0.43	-0.39									
Consequences of drug abuse	-0.57	-0.49	-0.39		-0.49	-0.40		-0.45	-0.36			
Consequences of alcohol abuse	-0.55	-0.45	-0.35		-0.44	-0.35		-0.40	-0.32		-0.54	
Managing time	-0.47	-0.37	-0.29					-0.23				
Clarifying your values	-0.38	-0.33	-0.24					-0.32	-0.23			
Effective studying	-0.41	-0.27	-0.20							-0.62	-0.69	-0.63
Understanding own sexuality	-0.34	-0.26						-0.47	-0.35			
Appreciate other cultures								-0.36	-0.30			
<b>Fellow Residents</b>												
Respect for sex orient differences	-0.55	-0.40	-0.37	-0.75	-0.77	-0.75	-0.38	-0.47	-0.47	-1.07	-1.03	-1.02
Concern for academic success	-0.41	-0.30	-0.28		-0.48	-0.45		-0.52	-0.52	-0.86	-0.92	-0.91
Respect for living environment		-0.26	-0.20		-0.72	-0.66		-0.51	-0.46	-0.79	-0.86	-0.80
Noise level on your floor					-0.46	-0.47				-0.55	-0.60	-0.62
Respect for gender differences					-0.45	-0.43		-0.38	-0.38	-0.63	-0.62	-0.61
Respect for different cultures								-0.26	-0.26	-0.70	-0.70	-0.69
<b>Residence hall administration</b>												
Flexibility with room change policy	-0.54	-0.37	-0.26									
RA availability	-0.40		-0.25							-0.60	-0.64	-0.63
Maintaining quiet environment				-0.61	-0.69	-0.68				-0.75	-0.77	-0.77
Enforcing policies				-0.59	-0.67	-0.66		-0.31	-0.27	-0.58	-0.62	-0.60
Treating everyone fairly					-0.57	-0.59		-0.53	-0.53	-0.67	-0.66	-0.69
Promoting tolerance of others					-0.43	-0.44		-0.24	-0.24			
Making appropriate referrals					-0.40	-0.39						
Consequences of policy violations					-0.38	-0.38						
Helping with a problem									-0.18			
RA performance										-0.60	-0.65	-0.64
Gaining your respect										-0.53	-0.56	-0.56
<b>Dining Services</b>												
Value of meal plan					-0.66	-0.57						
<b>Overall</b>												
Academic experience	-0.44	-0.44	-0.47									-0.54
Recommend living on campus to new students		-0.31	-0.32									

Note: Scores represent differences between UIS and comparison groups

**ACHUO-I Residence Hall Assessment  
Comparative Analysis  
Items with Greatest Positive Difference**

Item	2002-2003			2003-2004			2004-2006			2005-2006		
	Select 6	Carnegie	All	Select 6	Carnegie	All	Select 6	Carnegie	All	Select 6	Carnegie	All
<b>Dining</b>												
Dining hall food quality	1.87	1.19	1.24	1.21	0.83	0.83	1.29	1.00	1.01	0.73	0.90	0.87
Dining service hours	1.31	0.56	0.69				0.66	0.59	0.64		0.28	0.29
Dining hall cleanliness	1.25	0.87	0.91	0.69	0.54	0.56	0.80	0.71	0.71	0.63	0.73	0.68
Dining environment	1.23	0.71	0.78				0.67	0.55	0.57	0.48	0.56	0.54
Food plan options	1.03	0.35	0.46									
Meal plan value	0.86		0.48									
Dining hall staff	0.82	0.45	0.51							0.49	0.63	0.61
<b>Services/Facilities</b>												
Vending services	0.86	0.79	0.89	0.63	0.53	0.61						
Cable TV	0.83	0.73	0.82	0.73	0.55	0.64						
Postal services	0.74	0.56	0.66	0.70					0.46		0.09	0.24
Residence hall cleanliness	0.69	0.35		0.72	0.55	0.54	0.82	0.57	0.60	0.48	0.61	0.64
Cleaning staff attitude	0.57						0.84	0.51	0.52	0.43	0.35	0.33
Residence hall study areas	0.56	0.45	0.54				0.63	0.49	0.58			
Information desk services	0.50	0.41	0.51	0.71	0.46	0.54						
Timeliness of repairs	0.49											
Computing facilities in RH		0.79	0.82		0.56	0.57	0.66	0.70	0.79			
Room computer connection		0.51		0.92	0.88	0.72		0.41			0.40	0.27
Telephone services		0.40	0.44									
Bathroom cleanliness				0.70	0.58	0.56	0.74	0.51	0.54		0.11	0.14
<b>Enhanced Opportunities</b>												
Volunteer activities			0.41		0.40	0.51						
Athletic activities				0.70	0.50	0.55	0.57	0.33	0.39			
Meeting other people											0.24	0.34
<b>Safety/Security</b>												
In residence hall				0.75	0.63	0.61	0.57	0.44	0.42	0.39	0.45	0.43
In room				0.73	0.62	0.60	0.61	0.46	0.44	0.35	0.35	0.33
Walking on campus at night				0.71				0.34		0.51	0.39	0.40
Possessions in room				0.65	0.55	0.53	0.64	0.52	0.50			
Emergency procedures info							0.58					
<b>Fellow Residents</b>												
Compatibility with roommate				0.68	0.52	0.58						
Uninterrupted sleep							0.57		0.38			
<b>Overall RH Experience</b>												
											0.13	0.22

Note: Scores represent differences between UIS and comparison groups