

AVAILABLE SERVICES	WHERE
Locate Faculty/Staff NetID/EnterpriseID	www.uis.edu/its/techsupport/passwords.html
Creating/Resetting password (NetID)	www.uis.edu/its/techsupport/passwords.html
Support for network connectivity	Technology Support Center - 206-TECH, 206-6000
Wireless access on my laptop/PC	www.uis.edu/its/techsupport/wireless.html
Connect to UIS network from home	Technology Support Center - 206-TECH, 206-6000
Help for software problem(s)	Technology Support Center - 206-TECH, 206-6000
Software download(s) and licensing	http://webstore.uis.edu
Software upgrade(s)	http://webstore.uis.edu
Virus/ anti-virus information	www.uis.edu/its/techsupport/antivirus.html
Help with digital audio/video editing	ITS Media Lab - 206-6550 mkhau01s@uis.edu
Help with podcasting	www.uis.edu/its/podcasting mkhau01s@uis.edu
Configure e-mail on Outlook	www.uis.edu/its/techsupport/outlook.html
Support for University owned computer	Technology Support Center - 206-TECH, 206-6000
Mac support	Technology Support Center - 206-TECH, 206-6000
Learn more about using technology-enhanced classrooms	E-mail: mkhau01s@uis.edu
Get technology training/help for teaching	E-mail: mkhau01s@uis.edu
Software Training (Dreamweaver, Photoshop, Flash etc.)	www.uis.edu/its/otherservices/workshops.html
Integrate software applications into course(s) (Dreamweaver, Photoshop, Flash etc.)	E-mail: mkhau01s@uis.edu
Report problem in technology classroom/lab during class	206-7100/6550/7951
Booking conference room(s) with video conferencing facilities	www.uis.edu/its/otherservices/videoconferencing.html
Arrange audio/video recording for an event	ITS Media Lab - 206-6550
Scan/digitise something for class	ITS Media Lab - 206-6550
Checkout a camera (video/still)	ITS Media Lab - 206-6550
Checkout audio/video equipment(s) (projectors, laptops, tripods)	ITS Media Lab - 206-6550
Laminate a document or graph	ITS Media Lab - 206-6550