

**Institution: University of Illinois-Springfield**  
**Public Act 96 – 0133 Survey**

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

Name                James C. Korte  
Title                Associate Dean of Students  
Department        Student Affairs  
Address             SAB 23  
Phone number      217-206-7714  
Email address      [jkort1@uis.edu](mailto:jkort1@uis.edu)

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

Yes

No

If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

Name                Cathleen Cassavant  
Title                Coordinator of Veterans and Military Personnel Student Services  
Department        Student Affairs  
Address             SAB 23  
Phone number      217-206-8387  
Email address      [veterans@uis.edu](mailto:veterans@uis.edu)

3. Please indicate how your institution identifies veterans or military personnel.

Admission process

Financial aid process

Registrar's Office

Veteran Center

Other (please describe): A few Offices have available tracking data which they have collected independently, but our primary data derived from the Financial process

**Preparer Name: James C. Korte**  
**Preparer Email Address: [jkort1@uis.edu](mailto:jkort1@uis.edu)**  
**October 28, 2009**

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Please indicate which of the following provide programs or services designed for veterans or military personnel and their families.

- Academic Advising Office
- Admissions Office
- Counseling Center
- Bursar Office
- Disability Service Office
- Financial Aid Office
- Health Services
- Student Center
- Veterans Affairs Office
- Other (please specify)

4. Please describe the programs or services that are available to veterans, military personnel, and their families.

*UIS provides a wide array of programs and services for all students including veterans, military personnel and their families. Services range from academic advising and support to housing, personal counseling, participation in student organizations and activities and many other programs.*

*Historically, services have been provided through a variety of individual offices. The Counseling center, Career Development Center and other others have all offered services and programs which not only serve veterans directly and also provide valuable training and information to campus staff and faculty. Beginning in the fall of 2009, however, an Office of Veterans Student Affairs has been established and coordinated within the Office of the Associate Dean of Students. The Coordinator of Veterans and Military Personnel Student services works within that office to assist veterans and military personnel and families in obtaining needed services and provides direction and guidance regarding campus services and processes. A newly established Military & Veterans Student Association has also been formed to meet students' social and recreational needs.*

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5. Please indicate the number of veterans, military personnel, and spouses or dependents accessing the following programs and services during the 2008-2009 academic year. Please provide the contact information for each program or service offered.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="text" value="*"/>	<input type="text" value="*"/>	<input type="text" value="*"/>
Contact Name	Karen Moranski, Assoc Vice Chancellor for UG Ed		
Department	Undergraduate Academic Advising Center		
Address	BRK 474		
Telephone Number	217-206-7471		
Email Address	<a href="mailto:uisuaac@uis.edu">uisuaac@uis.edu</a>		
	<i>*This office does not currently track the number of veterans, military personnel or their families that utilize their services.</i>		
b. Academic support/tutoring	<input type="text" value="*"/>	<input type="text" value="*"/>	<input type="text" value="*"/>
Contact Name	Kandice Pryor, Interim Director		
Department	Center for Teaching and Learning		
Address	BRK 460		
Telephone Number	217-206-7450		
Email Address	<a href="mailto:kbigg02s@uis.edu">kbigg02s@uis.edu</a>		
	<i>*This office does not currently track the number of veterans, military personnel or their families that utilize their services.</i>		
c. Campus social events	<input type="text" value="*"/>	<input type="text" value="*"/>	<input type="text" value="*"/>
Contact Name	Cynthia Thompson, Director of Student Life		
Department	Student Life		
Address	SAB 20		
Telephone Number	217-206-6665		
Email Address	<a href="mailto:studentlife@uis.edu">studentlife@uis.edu</a>		
	<i>*This office does not currently track the number of veterans, military personnel or their families that utilize their services.</i>		
d. Career services	<input type="text" value="47"/>	<input type="text" value="**"/>	<input type="text" value="**"/>
Contact Name	Tammy Craig, Director of Career Services		
Department	Career Development Center		
Address	SAB 50D		
Telephone Number	217-206-6508		
Email Address	<a href="mailto:careerservices@uis.edu">careerservices@uis.edu</a>		
	<i>**This office has limited data for students identifying as veterans, but does not separately track active duty military personnel or their families.</i>		

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- e. Counseling     
Contact Name Judy Shipp, Ph.D.  
Department Counseling Center  
Address HRB 64  
Telephone Number 217-206-7122  
Email Address [jship1@uis.edu](mailto:jship1@uis.edu)
- f. Disability Services     
Contact Name Suzanne Woods, Interim Dir. of Disability Serv.  
Department Student Services  
Address HRB 80  
Telephone Number 217-206-6666  
Email Address [ODS@uis.edu](mailto:ODS@uis.edu)  
*\*This office does not currently track the number of veterans, military personnel or their families that utilize their services.*
- g. Employment assistance     
Contact Name Tammy Craig, Director of Career Services  
Department Career Development Center  
Address SAB 50D  
Telephone Number 217-206-6508  
Email Address [careerservices@uis.edu](mailto:careerservices@uis.edu)  
*\*This office does not currently track the number of veterans, military personnel or their families that utilize their services.*
- h. Financial aid assistance     
counseling (excluding  
Montgomery GI Bill, IVG,  
ING, or Post 9/11 Bill)  
Contact Name Rebecca Prather, Financial Aid Adviser  
Department Financial Aid  
Address UHB 1015  
Telephone Number 217-206-6724  
Email Address [prather.rebecca@uis.edu](mailto:prather.rebecca@uis.edu)
- i. Health services     
Contact Name Lynne R. Price, Director of Nursing  
Department Health Services  
Address BSB 20  
Telephone Number 217-206-6676  
Email Address [lpri1@uis.edu](mailto:lpri1@uis.edu)  
*\*This office does not currently track the number of veterans, military personnel or their families that utilize their services.*

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j. Mentoring

*There are several UIS offices that currently offer some form of mentoring to students, but not which specifically provide mentoring for veterans, military personnel or their families at this time.*

k. Orientation

Contact Name James Korte, Associate Dean of Students  
 Department VC Student Affairs  
 Address SAB 23  
 Telephone Number 217-206-7714  
 Email Address [jkort1@uis.edu](mailto:jkort1@uis.edu)

*\*This office does not currently track the number of veterans, military personnel or their families that utilize their services.*

l. Tuition assistance counseling

Contact Name Rebecca Prather, Financial Aid Adviser  
 Department Financial Aid  
 Address UHB 1015  
 Telephone Number 217-206-  
 Email Address [prather.rebecca@uis.edu](mailto:prather.rebecca@uis.edu)

1. Montgomery GI Bill	<input type="text" value="270"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
2. Illinois National Guard Grant (ING)	<input type="text" value="61"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
3. Illinois Veterans Grant (IVG)	<input type="text" value="255"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
4. Post 9/11	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

m. Transition assistance

(counseling, housing, etc.)  
 Contact Name Cathleen Cassavant  
 Department Office of Veteran Student Affairs  
 Address SAB 23  
 Telephone Number 217-206-8387  
 Email Address [veterans@uis.edu](mailto:veterans@uis.edu)

*\*This is a newly established service office and so no data is available for the 2008-2009 academic year.*

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- n. Veteran student lounge or designated gathering space

*While UIS provides a Student Center and a variety of lounge and meeting facilities for student use, currently there is not a specific lounge designated for veterans.*

- o. Other (please describe)     
 Contact Name  
 Department  
 Address  
 Telephone Number  
 Email Address

*\*\*Veterans and Military personnel are not segregated as UIS has seen frequent shifts from veteran or reservist to active duty in recent years.*

6. Please provide the estimated range of potential use by veterans, military personnel and their families accessing the following programs and services during the 2013 – 2014 academic year.

	Veterans	Military Personnel	Families
a. Academic advising	572	**	10
b. Academic support/tutoring	120	**	2
c. Campus social events	241	**	4
d. Career services	181	**	3
e. Counseling	30	**	1
f. Disability Service Office	60	**	1
g. Employment assistance	60	**	1
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	100	**	10
i. Health services	90	**	2
j. Mentoring	30	**	1
k. Orientation	301	**	5
l. Tuition assistance counseling	602	**	0
1. Montgomery GI Bill	500	**	0

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2. Illinois National Guard Grant (ING)	100	**	0
3. Illinois Veterans Grant (IVG)	300	**	0
4. Post 9/11	200	**	0
m. Transition assistance (counseling, housing, etc.)	301	**	5
n. Veteran student lounge or designated gathering space	120	**	2
o. Other (please describe)	0	**	0
7. Please provide the estimated range for potential use by veterans, military personnel and their families accessing the following programs and services during the 2018 – 2019 academic year.			
	Veterans	Military Personnel	Families
a. Academic advising	629	**	10
b. Academic support/tutoring	132	**	2
c. Campus social events	265	**	4
d. Career services	199	**	3
e. Counseling	33	**	1
f. Disability Service Office	66	**	1
g. Employment assistance	66	**	1
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	150	**	10
i. Health services	99	**	2
j. Mentoring	33	**	1
k. Orientation	331	**	5
l. Tuition assistance counseling	662	**	0
1. Montgomery GI Bill	125	**	0
2. Illinois National Guard Grant (ING)	325	**	0
3. Illinois Veterans Grant (IVG)	400	**	0

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4. Post 9/11	200	**	0
m. Transition assistance (counseling, housing, etc.)	331	**	5
n. Veteran student lounge or designated gathering space	132	**	2
o. Other (please describe)	0	**	0

*\*\*Veterans and Military personnel are not segregated as UIS has seen frequent shifts from veteran or reservist to active duty in recent years.*

8. Please indicate which of the following services are provided.

- Psychiatrist
- Referral to off-campus support services
- Referral to support services provided by the U.S. Department of Veterans Affairs
- Other (please describe)

9. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them.

- Advisor
- College catalog
- Email
- Mailing
- Print advertisement
- Web-based advertisement
- All of the above
- Other (please describe)

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10. Please describe how your institution tracks retention and goal completion of veterans and military personnel.

*UIS currently does not systematically track retention of veterans and military personnel separately from other students.*

11. Please indicate which accommodations are made for students called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

12. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

13. When called to active duty during the semester, would the semester count as a withdrawal?

- Yes
- No

14. Does your institution accept military credit?

- Yes
- No

15. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

- Yes
- No

16. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

- Yes
- No

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17. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

Yes

No

18. Please provide the URL where an individual may access this survey on your institution's website. Please send the link to Jennifer Timmons (ICCB) at [Jennifer.timmons@illinois.gov](mailto:Jennifer.timmons@illinois.gov), Edie Long (DVA) at [Edie.long@illinois.gov](mailto:Edie.long@illinois.gov), and Yock Tan (IBHE) at [tan@ibhe.org](mailto:tan@ibhe.org).

<http://www.uis.edu/veterans/documents/2008-2009ServicesSurveyFINAL103109.pdf>

19. Please send a copy of the survey as soon as possible, but no later than **October 31, 2009**, to:

- the Illinois Board of Higher Education;
- the Department of Veterans' Affairs;
- the President and Minority Leader of the Senate;
- the Speaker and Minority Leader of the House of Representatives;
- and
- The Governor.

THANK YOU

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